

## Participant Library Use of BTOP Grant Funds

### Alamosa/Southern Peaks Public Library

With this grant the underserved populations will be able to use the technology and training to boost their choices in life, job situations, recreation, family awareness, medical education and many other factors that would improve and compliment the community in which they reside. This will also help minority families in that there is a great need for the Spanish speaking population to learn technology to help their children in school/job skills/job search/connection to their families, etc.

### Burlington Public Library

The Burlington Public Library serves a wide variety of patron needs. Those needs will be addressed with an ADA compliant workstation, groups of participants that need to conduct computer based programs with the laptops and for various training functions. The patrons need access for job hunting, school work, and to expand their learning capabilities. With these resources, the community will be better suited to face the difficult economic times.

### Canon City Public Library

Canon City Public Library plans to partner with Job Services and other agencies to provide better access for job seekers and seniors looking to improve their computer skills. The library is the downtown hub for so many people associated with the "three-legged-stool type economy:" tourism, retirement, and corrections. The library has a large number of seasonal and temporary workers, people seeking to re-enter the workforce, and visitors – all wanting computer access. It also sees a significant number of Department of Corrections inmates' family members seeking assistance in a variety of ways. The library seeks to improve the ability to assist patrons and to direct them to the best places for additional training and information specific to their needs. It is excited about having better connections throughout the community in the areas of technological outreach this grant provides.

### Conejos County Library District

With an increased number of computers, the Conejos County Library District will be able to offer more free computer classes to more patrons. The patrons will also be able to search for work, get help with tax preparation, obtain information on unemployment and health concerns all while having shorter wait times for computers.

### Cortez Public Library

The Cortez Public Library has requested funds for 10 laptops and a projector. This will constitute a mobile computer lab that the library will be able to lend to other organizations for computer training sessions. Additionally, the library will be hosting, along with various partners, classes on job hunting, genealogy, computer business skills, library databases and other topics we may see a need for in the future. Furthermore, the library intends to lend out the laptops to patrons for in-library use when they are not being used for classes.

### Costilla County Libraries

Costilla County Libraries population is spread out across the valley and some travel a great distance to use the services the libraries offer. The library is sometimes the only means of communication of some of the people in the out-lying areas. They

depend on the computers to be running at maximum capacity, and up-dated with the latest software to accommodate their needs. Through this grant, the library will be able to provide the patrons with more computers to apply for jobs, take college classes and complete after-school work. They will also be able to take computer classes so that they can use this technology to the best of their ability.

#### Delta County Libraries

With laptops and computers acquired with this grant Delta County Libraries will upgrade and replace outdated or non-working machines. They will be able to increase computer classes in all locations by having laptop labs available in the different communities. This allows them to offer more classes, with greater frequency and classes at more than one location at the same time.

The libraries also envision a number of community groups and non-profit organizations using the laptops in the meeting rooms to offer additional classes and instruction for the public. The libraries will be working with service clubs and non-profit organizations as well as alternative school tutors to explore options for classes. Outreach classes for the Chambers of Commerce and local businesses are also envisioned.

#### Denver Public Library

The Central Denver Public Library currently serves approximately 25,000 customers per week, including more than 6,750 computer users. Computer training at the Central Library includes programs in job skills training, job search training, children's education, adult education, business-oriented classes, health information and online research training. With the help of BTOP funding the new Community Technology Center at the Central Library will provide greatly increased computer access and training capacity.

In addition to completion of the Computer Technology Center at the Central Library, BTOP funds will be used to provide enhanced computer access and training at six DPL Branch Libraries that are located in underserved, low-income areas of Denver that have large populations of limited- and non-English speakers:

- Athmar Park Branch Library, currently serving nearly 2,500 customers each week with approximately 800 computer users per week
- Blair-Caldwell African American Research Library , currently serving more than 3,000 customers each week with approximately 1,200 computer users per week
- Byers Branch Library, currently serving nearly 1,400 customers each week with approximately 500 computer users per week
- Ford-Warren Branch Library, currently serving more than 1,500 customers each week with approximately 700 computer users per week
- Valdez-Perry Branch Library, currently serving nearly 1,500 customers each week with approximately 650 computer users per week
- Woodbury Branch Library, currently serving approximately 4,000 customers each week with approximately 850 computer users per week

Each week these six branches serve a total of nearly 14,000 customers including approximately 4,700 computer users.

Computer training at the six branches includes programs in job skills training, job search training, English language learning, U.S. citizenship test preparation; GED test preparation; family finance, health and education, children's education, business-oriented classes, and online research training.

#### Dolores County School/Public Library

With the additional computers made possible through the BTOP grant, Dolores County School/Public Library will be able to decrease wait time for computers, increase patron usage and allow for more classes and trainings to be offered. The equipment from the BTOP grant will also help to implement another grant awarded under the Distance Learning and Telemedicine Grant Program by USDA Rural Development. This grant was a cooperative effort between the College of Eastern Utah, Community Health Clinic, Dolores County School District and the Dolores County Public Library.

#### Dolores Library District

The Dolores Public Library District's goal (Montezuma County) is to acquire new technology and equipment as well as maintain existing equipment for patrons to access and search for information or materials. The training sessions on the new technology such as, a smart board, laptops and LCD projector will be available at the library and the equipment available for use in the library's meeting room or for use at the local community center, school, or other businesses and associations in our area. This is a great opportunity for members of the community to learn new technology and to participate in productive planning and training workshops.

#### East Morgan County

East Morgan County Library in Brush is so excited to be able to offer laptops and computer training to its patrons. The library supports a local Senior Citizens group, ABEL students, Morgan Community College students, school age children and the Headstart families, many of whom do not have computers or internet access at home. With the poor economic times more and more users are coming in to look for jobs, prepare or update resumes, complete applications and apply for unemployment. The library also just got word from the IRS that they would no longer supply hard copies of all the income tax forms. They ask that the library staff be prepared to help any citizen who can't use the computer to find, complete, print and file their income taxes. With the training and extra computers the library will be ready to help.

#### Elbert County Library District (Simla Branch Library)

With funding for a mobile computing center, the Simla Branch Library will be unhindered by small class size limitations and one location. It will be able to keep the desktops in the library available at all times and branch out with computer class offerings. With local partnerships, some of those classes or offerings will include free tax preparation with Colorado Eastern Community Action Agency, Weather Spotter Training with National Oceanic and Atmospheric Association and GED tutoring. More specific programs will be developed to offer computer skills training to those needing job skill assistance or job searching. For patrons, all of this leads to confidence and empowerment, whether for just learning how to email family afar or for improved education, enhancement of job skills, and discovery of new job sources.

#### Fleming Community Library

The Fleming Community Library has four basic goals with the BTOP Grant. The first goal is to provide educational opportunities for citizens of the community, especially

teaching senior citizens technology skills (The Fleming FBLA has offered to teach senior citizens the use of both computers and internet). Second, it would like to provide technological support and resources for families without home internet service, and access to job listings for the unemployed. The library would like to partner with Frenchman School district and Northeastern Junior College to provide technological support and classes for the people of Fleming. Finally, it would like to extend training opportunities for the library staff in order to create a 21<sup>st</sup> century approach to library skills and management.

#### Fort Morgan Public Library

The 20 laptop computers that the library will be receiving will be used by English language learners for citizenship, language acquisition, and computer classes. A fully-equipped computer lab will enhance the ability of local organizations to assimilate and educate the growing numbers of refugees and immigrants that are moving into Morgan County. The computers would also be used by the Ft. Morgan Workforce Center to expand workshops for job seekers. The Ft. Morgan Senior Center has indicated an interest in offering beginning to advanced computer classes for seniors.

#### Fowler Public Library

With the additional computers made possible through the BTOP grant, Fowler Public Library will be able to decrease wait time for computers, increase patron usage and allow for more classes and trainings to be offered. The computers will also make possible use the evenings for high schoolers and adult learners as well as access for students that are home-schooled.

#### Gunnison County Library District

While people have Internet connectivity in Gunnison, they are still on the edge of the digital universe. This grant will make it possible for the Gunnison Library to serve an ever-widening range of patrons with technology training, Internet access and related services. The library's several partners in this endeavor are excited about the prospect of being able to offer training with more than one or two computers. One of the main outcomes, of course, is that the library will be able to expand its offerings and services to individuals who are in the most need and who can benefit the most.

#### Haxtun Public Library

With the additional computers made possible through the BTOP grant, Haxtun Public Library will be able to decrease wait time for computers, increase patron usage and allow for more classes and trainings to be offered. Some of the classes would be for the older/retired population wanting to learn basic computer skills and the internet.

#### High Plains Library District

The High Plains Library District (HPLD) intends to establish eight Public Computing Centers throughout Weld County to provide access to broadband services in underserved areas, and provide broadband education, awareness, training, access, equipment and support to community anchor institutions (Town Halls, Senior Center, Community Centers). The total population served by HPLD is about 237,000 residing over 4,000 square miles. The county traditionally has been a rural, agriculture-based economy. This is changing rapidly, with energy-based industries establishing a presence. This is displacing workers, including a large migrant population (12,000 primarily from Mexico) and refugees from East Africa and Burma (about 1,500 in

August 2010), and resulting in a need for re-tooling the work force. The target audience for the Public Computing Centers is the 15,000 residents who live more than five miles or 30 minutes from a library facility, as well as low-income residents and vulnerable populations (youth, seniors, and non-English speakers) in Greeley and Ault. The collaborative component is important as HPLD is asking the communities to provide space in existing facilities and to use current staff or to provide staff to insure that the public has regular access to the computers. HPLD will provide equipment, furniture and telecommunications, as well as classes on using online resources for research, job hunting, and other information needs.

#### Holyoke/Heginbotham Library

The Heginbotham Library is a small, rural library in Northeast Colorado serving a community of approximately 2,000 people. It is so pleased to be a part of this grant and be able to offer more computers, better access and training to its patrons. This will enable them to reach so much more than its remote location has been able to provide. The internet has been a great equalizer to libraries, large and small, near and far.

#### Jackson County Public Library

With the additional computers made possible through the BTOP grant, Jackson County Public Library will be able to decrease wait time for computers, increase patron usage and allow for more classes and trainings to be offered. These computers will allow patrons to complete online job applications and attend online education classes because commuting to campus has become expensive.

#### John C. Fremont Library District

The John C. Fremont Library is excited to partner with the Colorado State Library for the Broadband Technology Opportunities Program. The library believes the impact on the community will be significant. High unemployment, low income and the remote location of the outlying service area makes it challenging for many of the patrons to access the internet. This program is an unprecedented opportunity to significantly increase the number of computer classes that can be offered and provides the library with an infrastructure to help with job searching, resumes writing, research, homework, and test prep that the community needs. By partnering with the Senior Center, local child care providers, the community college, Florence Chamber of Commerce, the school district and local government, John C. Fremont Library District can sustain a higher level of technological support and education for the community.

#### Kiowa County Public Library District

The Kiowa County Public Library District serves as the single library for the whole of Kiowa County, consisting of approximately 1,200 residents. The district has a substantial number of retired residents, and an increasing number of people with limitations. The library recently received a cassette player from the Talking Book Library, which was immediately put into the hands of one of the loyal patrons who is adjusting to a degenerative vision condition. This was an exciting addition to the library services, but it is still lacking in the ability to provide a wider range of technological access for patrons.

The library currently has five public access computers; however it also has a limited scope within which it can technologically serve patrons with physical limitations. This new ADA Workstation will add a great deal of potential for patron access to the library. It will replace one of the regular patron access computer stations that is not adequately suited for special access. The library district is excited about the

possibilities that this new ADA Workstation will bring and extend the library's impact for the residents of Kiowa County. It is also working to actively engage the people of Kiowa County in library use and evolving technology.

#### La Junta - Woodruff Memorial Library

New computers and the peripherals the Woodruff Memorial Library in La Junta has requested through this grant will allow patrons to continue to have equal access. It will also, through the addition of the laptops, allow library staff the much needed equipment to do computer instruction. Currently, training opportunities are one-on-one only. The laptops will allow full patron access to the stationary machines while giving the library equipment to do classes in its meeting room. The library will also be able to actively seek partnerships we have not even been able to imagine with the current set-up.

Woodruff Memorial Library will also be able to increase the computers designated for employment related use. Through a partnership with the Colorado Workforce Center, the library has one computer that is dedicated to employment issues. That computer has no time limits on its use like there are with the other public access computers. The library is hopeful to expand this partnership and service.

#### Lamar Public Library

The opportunity to participate as a partner in the Broadband Technologies Opportunity Program offers to the Lamar Public Library the possibility to create a wireless environment in an existing library facility and for the first time offer 12 laptop computers for the use of Colorado Workforce Center clients, the Lamar Chamber of Commerce, businesses and other local area partners for training during hours of normal operation not previously available at the library. An existing city/county bookmobile is the perfect vehicle to eventually move the mobile computer lab to wherever it is needed throughout the library's service area. Providing relevant training for staff and library partners such as the local high school's FBLA Club and others, the library enters new partnerships that will ensure that computer classes can be offered wherever they are needed to the citizens of Prowers County.

#### Las Animas-Bent County Library

The Las Animas-Bent County Library will be using the grant money to replace six of their computer stations and an ADA station, which are all over four years old. The library will also purchase two laptops for use in the library; these will be extra computers that they did not have before. This money will enable them to update and increase computer workstations, something they would not have been able to afford on their own this soon.

#### Limon Memorial Library

The Limon Memorial Library's BTOP grant funds will be used to sustain and improve its current computer lab. This lab originated with a Bill and Melinda Gates Foundation Grant for Public Libraries and since that time has become a center of communication and a resource for the high school, college, distant learners and business community. The library also will continue to provide a computer experience for early learners with field trips to the Library Computer Lab for children ages 3-5 years from our local Head Start.

#### Mancos Library District

With the additional computers made possible through the BTOP grant, Mancos Library District will be able to decrease wait time for computers, increase patron usage and allow for more classes and trainings to be offered. The library will be able to offer classes to patrons such as how to research their health to make important decisions with their medical care. The library may also be able to expand to provide outreach with mobile computer lab to the local community center, nursing home, senior center and chamber of commerce or provide the computers and meeting rooms at the library for these entities to teach classes to their own members.

#### Mesa County Public Library District

The award of the BTOP grant will help address the adult literacy and language learning needs of diverse residents of Mesa County, Colorado. A dedicated language learning lab will enable The Literacy Center of Mesa County Libraries to provide continuous on-site language and computer training at the Central Library and at various locations throughout the community. The additional literacy classes offered at The Mesa County Jail will be greatly enhanced with the use of a mobile laptop lab that consists of language learning, testing, and literacy software, as web-based instruction is not allowed. A mobile laptop lab will also be utilized for the tutoring of students enrolled in the developmental English classes at Mesa State College. The mobile laptop lab will provide both literacy and computer skills classes at the various branch libraries as well.

#### Montrose Regional Library District

Public access computers at the Montrose Regional Library District's branches receive more than 110,000 uses annually. Most users are local residents who do not have home computers or Internet access, and library staff members observe that many of them lack basic computer skills. Montrose County's demographics likely contribute to this, as the population is older and has lower income and educational attainment levels than state and national averages, factors that have been shown to reduce computer literacy. With the tightening labor market, library staff members also have seen more patrons using the library computers to search job databases, fill out online applications, and prepare résumés. Currently, the library's reference department is responsible for assisting these patrons, but staff has limited time to provide the individualized instruction needed. Montrose County has few computer instruction options for residents, and those that exist are either for senior citizens or for a fee. There are no free, ongoing, comprehensive classes for all residents.

The new computers will allow the Montrose Regional Library District to collaborate with the Colorado Workforce Center, the Montrose County and West End school districts, and local governments to offer free basic computer classes. Following publication of a front page story about the new computers in the Montrose Daily Press, the library has received dozens of calls from residents who want to sign up for classes.

#### Ordway/Combined Community Library

As the only public or school library serving Crowley County, the impact of this award is monumental. The area's population has a high percentage of elderly and a low per capita income level. Providing better computer availability and skills training will be very beneficial to the community. The library will be working with the school, the Chamber of Commerce and the Crowley County Nursing Center to bring the availability of these services to the community.

#### Nucla Public Library

With the additional computers made possible through the BTOP grant, Nucla Public Library will be able to decrease wait time for computers, increase patron usage and allow for more classes and trainings to be offered.

#### Pikes Peak Library District

With El Paso County unemployment nearing nine percent, many residents face daunting competition for scarce employment opportunities, putting families at risk and affecting resources available in the community. BTOP funds will improve the economic landscape for these individuals. Funding will expand access to technology and services including resume building, job searching, professional networking, and business support, helping Pikes Peak Library District (PPLD) meet strategic objectives in these areas. PPLD and its partners like Pikes Peak Work Force Center, Greater Colorado Springs Chamber of Commerce, and Pikes Peak Community College are poised to act on goals of the 2010 Pikes Peak Quality of Life Indicators designed to facilitate economic health and growth for all citizens. Collaborative efforts include establishing greater connectivity for those seeking employment assistance and resources, coordinated deployment of staff and information into the community, and improved focus on economically disadvantaged parts of the region.

#### Poudre River Public Library District

The Poudre River Public Library District seeks to bring greater technology opportunities to its underserved populations in northern Larimer County, by creating two mobile laptop labs and ADA-compliant stations. Basic computer training, job assistance, homework help, and monitored free-use time will be provided to adults and children in impoverished neighborhoods. By partnering with established and recognized community agencies, the District will be able to temporarily house the labs in facilities immersed in target areas, engage local volunteers, and tailor programs to the communities' specific needs. The District believes that this program will contribute to improve the educational levels and economic condition of the community.

#### Pueblo City-County Library District

The Pueblo City-County Library District (PCCLD) received a grant from the U.S. Department of Commerce, National Telecommunications and Information Administration (NTIA), Broadband Technology Opportunities Program (BTOP) to fund two Centers for New Information Technology. One Center is to be located at the Rawlings Library and the other at the Barkman Library. The grant provides \$89,727 for 44 new portable laptop computers and related equipment. The laptops will be configured to allow free and open use by the public to the latest in digital wireless information technologies in order to increase community information technology literacy, adult literacy training, citizenship classes, English as a Second Language classes, computer classes in both Spanish and English, resume writing and job hunting, and increased access to digital resources for people with disabilities.

#### Rangeview Library District

By expanding Anythink Commerce City computers from 14 to 26 computers and Anythink Brighton public computers from 42 to 66, Rangeview Library District will be able to extend our computer time allocation from 30 minutes per user to one hour or more when customers need additional time to finish resumes, research, or homework. Through this expansion the District will be able to extend our computing services by at least thirty-three percent. Community projects include providing



computers for parents to access their children's school information and to communicate regularly with teachers and administrators, working with Senior Centers to bring seniors for computer classes, assisting customers in job searching and resume development.

#### Red Feather Lakes Community Library

Red Feather Lakes is a geographically isolated, unincorporated village located adjacent to Roosevelt National Forest. Since Red Feather Lakes is in a remote setting, residents have some challenges accessing the internet. The library serves as the information, technology and social center for many of our residents. The BTOP grant will allow the library to replace slow, aging equipment and would also enhance the library's ability to offer computer classes, webinars, and online course to our patrons at the library or at local organizations with laptops that can easily serve as a portable computer lab.

Red Feather Lakes Community Library plans to work in partnership with the Red Feather Volunteer Fire Department, Red Feather Medical Clinic and Red Feather Lakes Elementary School to meet their computer, technology and learning needs.

#### Rio Grande Library District

The BTOP grant will be used to improve the quality of services at the Monte Vista Carnegie Public Library and Carnegie Library South Fork Branch. Both facilities service low income individuals struggling to find jobs and to communicate with friends and family members. (South Fork's winter population is mainly low income residents). With the addition of new equipment, library staff will be able to train individuals on various usages of this technology, to upgrade their communication skills, work skills, management skills, and improve their overall quality of life.

#### Rocky Ford Public Library

Rocky Ford Public Library is thrilled to be a part of BTOP. Equipment received will include laptops, headsets and webcams. Such equipment will greatly enhance the library's ability to serve individual patrons in a manner that the video conference center has, up until now, only provided for groups.

#### Silverton Public Library

This grant will allow the Silverton Public Library to continue providing internet services to the community. In this time of budget cuts, the library is very fortunate to be able to offer the internet and to be able to purchase new equipment to enhance its quality of service.

#### Southern Teller County Library District

In today's society, computers and the Internet have become central to how we look for and use information that improves our lives. In the communities of Cripple Creek and Victor over 50 percent of residents still do not have access to computers at home, libraries are the first or only place to get connected for many people in our area. Both Franklin Ferguson Memorial Library and Victor Public Library provide free Internet access and computer use for library patrons. Library computers help students complete research projects, community members earn long-distance learning degrees, start and advance small businesses, find critical health information, find jobs, learn English, get e-government information, and more. The addition of a mobile computer lab, wireless Internet connectivity, printers, scanners, and other peripherals will allow the libraries greater flexibility and improved technology services for library users. The mobile lab together with wireless Internet will allow

staff to conduct classes anywhere within the library without having to close down the fixed location computer system area for class use. They will also be able to schedule adult education classes during the day. More systems will be available every day. They look forward to these exciting new additions for Southern Teller County residents and their libraries.

#### Southern Ute Cultural Center & Museum

With the additional computers made possible through the BTOP grant, Southern Ute Cultural Center & Museum will be able to decrease wait time for computers, increase patron usage and allow for more classes and trainings to be offered. The computers will be used to provide training to museum staff so that they can better update the museum website and educational links to be more comprehensive. Community members will be able to access the internet for information, online educational courses and email. After access to the technology becomes more commonplace in Ignacio a greater number of Tribal and community members will be able to upload historical and cultural information for availability on the internet. This information will be used locally to enhance museum workshops and programs. Nationally the information would be used to promote the story of the Utes.

#### Spanish Peaks Library District

With the additional computers made possible through the BTOP grant, Spanish Peaks Library District will be able to decrease wait time for computers, increase patron usage and allow for more classes and trainings to be offered.

#### Sterling Public Library

With the additional computers made possible through the BTOP grant, Sterling Public Library will be able to decrease wait time for computers, increase patron usage and allow for more classes and trainings to be offered.

#### Stratton Public Library

With the additional computers made possible through the BTOP grant, Stratton Public Library will be able to decrease wait time for computers, increase patron usage and allow for more classes and trainings to be offered.

#### Swink School/Public Library

With the additional computers made possible through the BTOP grant, Swink School/Public Library will be able to decrease wait time for computers, increase patron usage and allow for more classes and trainings to be offered.

#### Trinidad Carnegie Public Library

The Carnegie Public Library of Trinidad is planning to provide enhanced computing and Internet access to enrich and improve the lives of the residents of its historically disadvantaged community. Residents of all ages throughout the city and the large outlying geographic area will be able to use computers to connect with educational, employment, and social outlets otherwise unavailable to them. The Carnegie will finally be able to provide basic computer instruction, enabling those who have had little or no experience with the Internet to acquire the skills necessary for success in navigating through this portal to the outside world.

#### Upper San Juan Library District

*With the additional computers made possible through the BTOP grant, Upper San Juan Library District will be able to decrease wait time for computers, increase patron usage and allow for more classes and trainings to be offered.*

#### Ute Mountain Tribal Library

Much of the community is too poor to afford computers and internet at home. The Ute Mountain Tribal Library is the only place they have access to on-line programs and research. Most of the patrons use the library to access the many educational programs it has in small groups or on-line. The library is also the hub of continuing education and Public Health holds classes and workshops in the building

#### Wray Public Library

The Wray Public Library serves a rural community that is geographically isolated and is the only source for computer and Internet access. Currently the library has three patron computers and turns away users on a daily basis. Now, thanks to BTOP the library will be able to offer ten computers for patron demand and allow them to participate in on-line classes for continued education and school children to do research and complete their homework. In addition to education purposes, the library computers serve as a source of entertainment and socialization for young and old alike. This will be a great thing for the community!