

Istation Insider

Discover Colorado Information



COLORADO
Department of Education

Visit the [Colorado and Istation](#) landing page to stay up-to-date on the latest news.



Educator Tips & Tricks

Teacher/Manager Checklist:

- Direct educators and parents to [Istation's Empower Educators](#) page to access helpful resources for using Istation.
- Need help? Search through [Istation's User Guide](#) to read articles on Istation reports, the assessment and instruction, teacher tools, website navigation, and more.
- [Istation's remote assessment guide](#) prepares districts, schools, teachers, and caregivers to administer Istation's Indicators of Progress (ISIP™) assessment and collect data in a remote environment. [Access the guide](#) in English or Spanish here.
- Share short videos with parents and guardians from our [Red Cape Classroom video series](#) to help set them up for success with remote learning environments for their children.
- Check out our [Colorado specific resources padlet](#) for more information on using Istation at home. (Use password: Colorado)

Inspiring Success Stories

Idaho School District Finds Success with Remote Learning

Recouping skill loss after the challenges created by COVID-19 is top of mind for educational leaders. Every student will need some sort of intervention entering this school year. But how do you close skill gaps, monitor progress, and ensure powerful student growth no matter where the learning takes place? [Discover how one district transitioned to remote learning.](#)

Perfect for Parents to Help Their Kids Learn

Educator and parent Trisha Clerk tells how Istation's game-like instruction empowers her first-grade daughter to love learning! Hear more on how Istation helps motivate students, boost engagement, and achieve powerful academic growth while having fun. "She's Responsible for her learning," Clerk says, "and we get to see the results of her doing it. That's what's wonderful!" Hear more.



What's new with Istation!

ISIP at Home for Remote Learning

Campus and district-level administrators can update and manage subscriptions to provide remote access to ISIP at Home. Supporting on-site, virtual, and hybrid distance-learning models, ISIP at Home can be customized to provide remote access for all or select students. [Learn the steps to manage ISIP at Home](#) with the Istation User's Guide.

Istation Renorms ISIP Math

Istation continuously strives to provide the highest quality assessments and reporting. It is our professional responsibility to present the most accurate, reliable, and valid assessment of student performance. Istation has [updated the norming of ISIP Math](#) to ensure that our math assessments fall in line with the most current national education standards.

Updates to ISIP Oral Reading Fluency (ORF)

ISIP ORF is expanding to include passages for 4th and 5th graders. Educators will have access to manual scoring only for 4th and 5th grade. We have also added a reading accuracy score (words correct out of words read) to the passage details. Students will see the ORF button in the Istation app if they are eligible to take the assessment. [Watch a video](#) about the features and benefits here. [Learn more about ORF here.](#)

ISIP Advanced Reading Themes

All students working in ISIP Advanced Reading this fall will get to choose which background design they want to use: Classic, Skyline, or Night! [Read more about the options here.](#)

Helpful Hints from Support Services

How to change the domain on the login screen (all users):

1. Open the app.
2. Click the **Change School** button in the bottom right corner of the screen.

3. Type the school domain using the following format: school name. the district. the state.

Password reset:

1. Go to the [Forgotten Your Username or Password](#) page
2. Input your district e-mail address. If you're in the system, you will receive an e-mail with your username and a link to change your password.

This will work for those who have forgotten their password as well as those who are new to Istation and have not yet set up their account.

How to access the Istation User's Guide (IUG):

Log in and go to the [Help Center](#).

Click on the green box that reads Istation User's Guide.

How to access the training videos:

1. Go to the [Help Center](#) and log in.
2. Click **View Training Videos** on the right side of the page.

How to check if a student is still logged in to the program:

1. Go to the student's profile on the Istation website by searching for their name or selecting their name from your Classroom page.
2. On the student's profile, locate **Last Program Login**, which displays a status indicating how long the student has been logged in during the current session.
 - If there is no status listed, they are not currently logged in to the program.

How to install the Istation app:

1. Go to the [Istation Services and Support](#) page.
2. Find step-by-step instructions on how to download the application.

Technical Support Services:

- Hours of support: Monday-Friday 7 a.m.-6:30 p.m. Central Time
- 1-866-883-7323, option 2
- support@istation.com
- Online help resources: <https://secure.istation.com/TrainingCenter/Index>

When contacting support, especially via e-mail, providing as much info as you can will help us resolve your issue faster. Include the affected student's or teacher's name, the school or district, the student's or teacher's ID, any additional relevant information (report name, section within the program, etc.), and a good call-back number.

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