# Istation Insider

## Discover Colorado Information

**COLORADO**
Department of Education

Visit the Colorado and Istation landing page to stay up-to-date on the latest news.

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## News and Announcements

**Colorado includes Istation Reading in READ Act Advisory List of Instructional Programming**
Under the Colorado Reading to Ensure Academic Development (READ) Act, Istation has been vetted and approved for inclusion on Colorado's Advisory List of Instructional Programming. Read more here.

**Istation's New Parent Guide in English and Spanish**
We've added a new resource to the Parent Portal, "Parent Guide: How to Use Ipractice Effectively." This guide describes Ipractice activities for reading, math, and Spanish literacy across grades to extend learning. It will cover how Ipractice was designed and where to find resources. It also includes tips for parents and sample schedules to extend your child's learning at home. Find both versions here.

**Become an Istation Insider!**
We encourage you to sign up to be an Istation Insider and get the latest news and product updates as they happen! When you sign up, you will be the first to know about focus groups, feedback surveys, and contest we have in place.



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## Istation Tips & Tricks

**Teacher/Manager Checklist:**
- Direct parents to Istation's school closures page to get access to helpful resources while using Istation at home.
- Build a love of reading with your students! Model the importance of reading for pleasure by sharing a picture of yourself cozied up with a great book! You could even start a summer book club with your students through your favorite communication platform (Zoom, Edmodo, etc). Watch Tina Cole, one of our

Istation trainers, talk about the [importance of reading for pleasure](#).

- Share a vocabulary tip with parents. There are endless opportunities to grow a child's vocabulary over the summer break! Join Istation's Michele Kimball as she shows [playful ways to build literacy skills](#).
- Read about [the exciting new updates](#) that students, educators, and parents will see while using the Istation app.
- Watch short videos from our [Istation Home YouTube playlist](#) to learn what resources and tools are available for parents, educators, and students to use during distance learning.
- Check out our [Colorado specific resources padlet](#) for more information on using Istation at home. (Use password: Colorado)

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## Istation's Home Usage Recommendations

If parents are wondering how long their child should be on Istation, hear about usage recommendations in this short video. Students should get 30-40 minutes per week per product in their personal pathway.



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## National Webinar

**Powerful Literacy Practices: High-Impact Strategies to Close Skill Gaps and Get Students Back on Track**
When students return to school, educators will have to quickly assess skill gaps. Accurate, continuous assessments, administered from home or school, will be more essential than ever. Plus, reliable data will be the bridge to support educators and offer insight for differentiating instruction.

Join this webinar on **July 21, 2020, at 2 p.m. EDT**, with educational author/researcher and international reading expert Joseph Torgesen, PhD, as he covers research-based strategies to get powerful growth.

What You'll Learn From This Webinar:
- Why a data-driven cycle of assessment, analysis, and action are indispensable for student growth
- How to analyze assessment results without getting overwhelmed by the data
- How to organize schools and classrooms to meet to the diverse needs of students

[Register here!](#)

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## Summer Awards

**Istation Wins EdTech Breakthrough Award for Online Learning Innovation of the Year**
[This award](#) focused on our efforts to quickly deliver information about our new ISIP Progress Monitoring at Home and the Red Cape Classroom series.

**Istation Wins 2020 EdTech Cool Tool Award**
Istation is the [Cool Tool Award winner](#) for Best Learning Analytics/Data Mining and a finalist for two other categories: district data solution and personalized learning solution! Two of our very own Istation champions are finalists for Leadership Awards: Debra Walker-Smith from Hoover City Schools and Stacy Stewart from Chicago Public Schools.

**Istation Receives Honorable Mention for the Learning Impact Awards**
We were ecstatic to partner with Bernalillo Public School this year for the 2020 Learning Impact Awards! Istation and Bernalillo were named finalists in the Student Success and Outcomes-Based Learning Support Services category. Watch our [short nomination video and read the district's case study](#).

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# Helpful Hints from Support Services

**How to change the domain on the login screen (all users):**
1. Open the app.
2. Click the **Change School** button in the bottom right corner of the screen.
3. Type the school domain using the following format: school name. the district. the state.

**Password reset:**
1. Go to the [Forgotten Your Username or Password](#) page
2. Input your district e-mail address. If you're in the system, you will receive an e-mail with your username and a link to change your password.

This will work for those who have forgotten their password as well as those who are new to Istation and have not yet set up their account.

**How to access the training videos:**
1. Go to the [Help Center](#) and log in.
2. Click **View Training Videos** on the right side of the page.

**How to check if a student is still logged in to the program:**
1. Go to the student's profile on the Istation website by searching for their name or selecting their name from your Classroom page.
2. On the student's profile, locate **Last Program Login**, which displays a status indicating how long the student has been logged in during the current session.
   - If there is no status listed, they are not currently logged in to the program.

**How to install the Istation app:**
1. Go to the [Istation School Closures](#) page.
2. Find step-by-step instructions on how to get the most out of Istation at home.

**Technical Support Services:**
- Hours of support: Monday-Friday 7 a.m.-6:30 p.m. Central Time
- 1-866-883-7323, option 2
- [support@istation.com](mailto:support@istation.com)
- Online help resources: [https://secure.istation.com/TrainingCenter/Index](https://secure.istation.com/TrainingCenter/Index)

When contacting support, especially via e-mail, providing as much info as you can will help us resolve your issue faster. Include the affected student's or teacher's name, the school or district, the student's or teacher's ID, any additional relevant information (report name, section within the program, etc.), and a good call-back number.