

Istation Insider

Discover Colorado Information



COLORADO
Department of Education

Visit the [Colorado and Istation](#) landing page to stay up-to-date on the latest news.



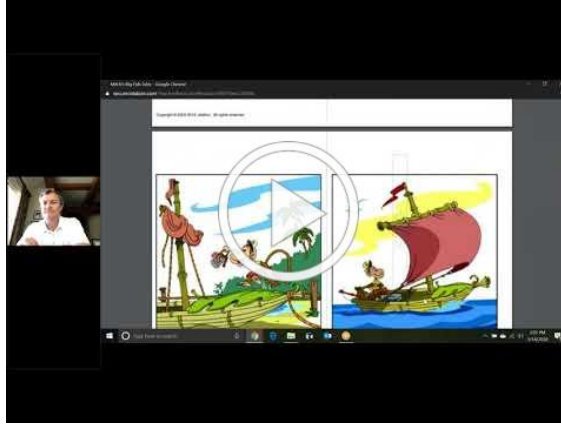
Istation Tips & Tricks

Teacher/Manager Checklist:

- Search through [Istation's NEW User Guide](#) to access articles on Istation reports, the assessment and instruction, teacher tools, website navigation, and more.
- Direct educators or parents to [Istation's back-to-school page](#) to get access to helpful resources for using Istation.
- Read about [the exciting new updates](#) that students, educators, and parents will see while using the Istation app. Additional updates will be coming soon!
- Watch short videos from our [Istation Home YouTube playlist](#) to learn what resources and tools are available for parents, educators, and students to use during distance learning.
- Check out our [Colorado specific resources padlet](#) for more information on using Istation at home. (Use password: Colorado)

Combat Summer Learning Loss with Istation Reads

Istation in partnership with Tackle Tomorrow produces Istation Reads, an online reading series created to combat the learning regression that happens when students spend months away from school and regular reading practice. Check out this episode with Super Bowl winner John Lynch and find the rest of the series on Istation's YouTube channel



Free Online Event: How to Go Back to School

Connecting Home and School: How to Find Your Focus for Back to School

This interactive discussion will help educators strengthen the school-to-home connection. Join Istation professional development experts and former educators Kathryn Simmons and Tina Cole to learn how to make sound instructional decisions whether learning takes place in person or remotely, discover best practices to get school-wide buy-in, and implement learning systems with ease.

Plus, connect with peers in the booth to hear what's working in other K-8 classrooms, share tips to improve parent communication, and more.

[Register to attend on August 19 from 1-3 p.m. ET!](#)

News and Announcements

Istation Status Website

Istation introduces a new website to show the current status for all the applications and services of our reporting website. Use this website to see what upcoming releases Istation has in the works. Find the new website here at status.istation.com.

Become an Istation Insider!

We encourage you to [sign up to be an Istation Insider](#) and get the latest news and product updates as they happen! When you sign up, you will be the first to know about focus groups, feedback surveys, and contests we have in place.

Helpful Hints from Support Services

How to change the domain on the login screen (all users):

1. Open the app.
2. Click the **Change School** button in the bottom right corner of the screen.
3. Type the school domain using the following format: school name. the district. the state.

Password reset:

1. Go to the [Forgotten Your Username or Password](#) page
2. Input your district e-mail address. If you're in the system, you will receive an e-mail with your username and a link to change your password.

This will work for those who have forgotten their password as well as those who are

new to Istation and have not yet set up their account.

How to access the Istation User's Guide (IUG):

Log in and go to the [Help Center](#).

Click on the green box that reads Istation User's Guide.

How to access the training videos:

1. Go to the [Help Center](#) and log in.
2. Click **View Training Videos** on the right side of the page.

How to check if a student is still logged in to the program:

1. Go to the student's profile on the Istation website by searching for their name or selecting their name from your Classroom page.
2. On the student's profile, locate **Last Program Login**, which displays a status indicating how long the student has been logged in during the current session.
 - If there is no status listed, they are not currently logged in to the program.

How to install the Istation app:

1. Go to the [Istation Services and Support](#) page.
2. Find step-by-step instructions on how to download the application.

Technical Support Services:

- Hours of support: Monday-Friday 7 a.m.-6:30 p.m. Central Time
- 1-866-883-7323, option 2
- support@istation.com
- Online help resources: <https://secure.istation.com/TrainingCenter/Index>

When contacting support, especially via e-mail, providing as much info as you can will help us resolve your issue faster. Include the affected student's or teacher's name, the school or district, the student's or teacher's ID, any additional relevant information (report name, section within the program, etc.), and a good call-back number.

Let's Stay Social! Connect with Istation

