Colorado State Board of Education

TRANSCRIPT OF PROCEEDINGS

BEFORE THE

COLORADO DEPARTMENT OF EDUCATION COMMISSION DENVER, COLORADO

July 7, 2016, Part 1, Exec and HOPE

BE IT REMEMBERED THAT on July 7, 2016, the above-entitled meeting was conducted at the Colorado

Department of Education, before the following Board

Members:

Steven Durham (R), Chairman
Angelika Schroeder (D), Vice Chairman
Valentina (Val) Flores (D)
Jane Goff (D)
Pam Mazanec (R)
Joyce Rankin (R)
Debora Scheffel (R)



24

She's a yes. You're here.

1 CHAIRMAN DURHAM: The meeting of the -- can't 2 see it, hold on, the meeting of the State Board of 3 Education will come to order. Ms. Burdsall, if you'd call the roll please. MS. BURDSALL: Board Member Flores. 5 6 MS. FLORES: Here. MS. BURDSALL: Board Member Goff. MS. GOFF: Here. MS. BURDSALL: Board Member Mazanec. 9 UNIDENTIFIED VOICE: She is here. 10 CHAIRMAN DURHAM: Where is -- she's here? 11 UNIDENTIFIED VOICE: Yeah. 12 13 CHAIRMAN DURHAM: Where? She just closed the door. 14 UNIDENTIFIED VOICE: Magic trick. 15 MS. BURDSALL: Board Member Rankin. 16 17 MS. RANKIN: Here. MS. BURDSALL: Board Member Scheffel. 18 19 MS. SCHEFFEL: Here. MS. BURDSALL: Board Member Schroeder. 20 21 MS. SCHROEDER: Here. MS. BURDSALL: Chairman Durham. 22 23 CHAIRMAN DURHAM: Here. Quorum is present.



- 1 MS. MAZANEC: Sorry the (inaudible) is here.
- 2 They need his signature to have him authorized.
- 3 CHAIRMAN DURHAM: (Inaudible). It's above
- 4 our pay grade. Okay. Let's see, the first order of this
- 5 mass -- okay. We'll wait for Ms. Burdsall. We are gonna
- 6 have an executive session for a few minutes first, so you
- 7 might plan on just go ahead and leaving for few minutes
- 8 'cause we'll clear the room here in just a second so. All
- 9 right. Okay. Ms. Burdsall, would you announce the
- 10 executive session please?
- MS. BURDSALL: Yes. An executive session has
- 12 been noticed for today's State Board special meeting in
- 13 conformance with 24-6-402(3)(a) CRS to receive legal advice
- 14 on specific legal questions pursuant to 24-6-402(3)(a)(II)
- 15 CRS in matters required to be kept confidential by Federal
- 16 Law or rules or State statutes pursuant to 24-6-
- 17 402(3)(a)(III) CRS.
- 18 CHAIRMAN DURHAM: Okay. Is there a motion
- 19 for an executive session?
- MS. BURDSALL: Yes.
- 21 CHAIRMAN DURHAM: Been moved and seconded
- 22 that we proceed to executive sessions. Objection to
- 23 adoption of that motion? Seeing none have motion, is
- 24 adopted by vote of seven to zero. We will be in the
- 25 executive session. Recess for a little bit.



- 1 (Pause)
- 2 CHAIRMAN DURHAM: For the operation of a
- 3 learning center. During this hearing, the Board will be
- 4 acting in its capacity to hear appeals and will hold a
- 5 hearing under the rules -- rules for administration,
- 6 certification, and oversight of Colorado's online programs,
- 7 1-CCR-301-7. In particular, Rule 10.1 concerning the right
- 8 of an appeal for refusal to enter into a standard
- 9 memorandum of understanding. I'd like to ask that the
- 10 person chosen to represent each party to enter your name on
- 11 the record and tell us who you represent.
- MS. SMILEY: Good afternoon.
- 13 CHAIRMAN DURHAM: Yes.
- MS. SMILEY: Can you hear me?
- 15 CHAIRMAN DURHAM: Yes.
- MS. SMILEY: Okay. My name is Kimberly
- 17 Smiley and I represent HOPE Online Learning Academy. Here
- 18 today with me are --
- 19 CHAIRMAN DURHAM: Lemme get the other parents
- 20 in their chair.
- MS. SMILEY: Okay.
- 22 MR. EYRE: Good morning. My name is Brandon
- 23 Eyre. I'm the legal counsel for Aurora Public Schools.
- 24 CHAIRMAN DURHAM: Okay. Thank you. For all,
- 25 the State Board is considering only those issues raised in



- 1 the notice of appeal. In relation to those issues
- 2 contained in the notice of appeal, the Board will apply the
- 3 following standard of review following your oral argument.
- 4 The Board will decide whether it is in the best interest of
- 5 the pupils, the school district, or the community to
- 6 support the local Board's decision to refuse to enter into
- 7 an MOU with HOPE Online for the operation of a learning
- 8 center. So HOPE Online will begin its presentation first.
- 9 The parties have already submitted extensive written
- 10 positions. Maximum of 15 minutes will be granted to each
- 11 party for oral presentation. During this time, the party
- 12 may summarize its written position.
- 13 The hearing shall proceed as follows: HOPE
- 14 Online shall present its arguments. Aurora Public School
- 15 shall present its arguments. The Board shall deliberate
- 16 including questions to the parties, and I think we've
- 17 already said that we will not do questions to the parties
- 18 during deliberation, and I'm going to try hard to minimize
- 19 -- to minimize the questions so that you can take advantage
- 20 of your 15 minutes. And let's see, we'll adhere to the
- 21 maximum time limit, each segment will be timed, you'll be
- 22 notified by Ms. Burdsall when you have five minutes
- 23 remaining for your allotted time. Any questions from the
- 24 Board or the parties about the procedures?
- 25 UNIDENTIFIED VOICE: Mr. Chair.



- 1 CHAIRMAN DURHAM: Yes.
- 2 UNIDENTIFIED VOICE: I just wanted to clarify
- 3 because there may have been a typo in the -- in the
- 4 introductory script that the standard is whether or not the
- 5 learning centers is contrary to the best interests of the
- 6 pupils, parents, school district, and the community.
- 7 CHAIRMAN DURHAM: Thank you. Okay. We'll
- 8 now call on HOPE Online for your allotted 15 minutes. Ms.
- 9 Smiley.
- 10 MS. SMILEY: And we would like to reserve
- 11 five minutes for a rebuttal.
- 12 CHAIRMAN DURHAM: Okay.
- 13 MS. SMILEY: Thank you. As I said earlier, I
- 14 am Kimberly Smiley. Along with me today are Alejandro
- 15 Gonzales, 2015 HOPE graduate, Jason Roberts, a parent of
- 16 three HOPE students, Dr. Michael Bautista who is president
- 17 of HOPE's Governing Board, Heather O'Mara, Founder and CEO
- 18 of HOPE, Dr. Janet Philbin, Executive Director of Academic
- 19 Achievement, Heidi Shaver, Literacy Coordinator, and Dr.
- 20 Susan McAloon, Executive Director of Student Services.
- 21 Also in attendance are more than 100
- 22 parents, pupils, community Members, and HOPE staff here to
- 23 support HOPE. And as you know, you're here today to
- 24 determine whether APS's decision was contrary to the best
- 25 interests of these individuals: the pupils, the parents,



- 1 the community and the district. And before you make that
- 2 decision, we'd request that you listen to some of the
- 3 interested parties. And we submit that the decision of APS
- 4 was wrong and it should be overturned and HOPE should be
- 5 permitted to enter into an MOU. Thank you everybody.
- 6 MS. O'MARA: Welcome. My name is Heather
- 7 O'Mara and I'm the CEO and Founder of Hope and I'd like to
- 8 start out by giving you a brief overview of HOPE and the
- 9 process that we followed but most importantly, I'd like to
- 10 make sure that Dr. Janet Philbin and Heidi Shaver have an
- 11 opportunity to talk to you about HOPE's academic
- 12 achievement and some of the current data, just to summarize
- 13 what's in all the extensive documents you've received.
- 14 So first, the HOPE model. So HOPE was
- 15 founded in 2005 as a Multi District Online Charter School.
- 16 With a mission to provide online education to historically
- 17 underrepresented students. In 2007, HOPE became a Douglas
- 18 County Charter School, and in 2013 we were divided into
- 19 three schools: an elementary school, a middle school and
- 20 AC designated high school. Our model, is a blended online
- 21 model.
- 22 So we're a public, free, nonprofit, K12
- 23 charter school. And I guess at the center HOPE is the
- 24 school, our authorizers Douglas County, and what's most
- 25 important is our classrooms aren't learning centers, and



- 1 those are run by community based nonprofits. Students
- 2 attend learning centers five days a week and they rotate
- 3 between individualized online lessons and classroom
- 4 instruction that's led by certified teachers and it's
- 5 assisted by community mentors. Our learning centers
- 6 provide safe supportive environments that are able to
- 7 accommodate the diverse needs of our neighborhood students.
- 8 We offer resources like a lunch program as
- 9 well as school sponsored activities like sports, clubs, and
- 10 field trips. And probably it's most important to
- 11 understand that approximately a thousand college and career
- 12 ready students. Many of whom have reported being on a path
- 13 to drop out before enrolling, have graduated from HOPE and
- 14 we operate on four pillars: affiliation, attendance,
- 15 achievement, and aspiration. And just gonna give you some
- 16 of the background of the MOU process.
- 17 In 2007, Senate Bill 215 was enacted and it
- 18 requires online schools with learning centers to have MOUs
- 19 with the school district in which learning centers are
- 20 located. Since 2008, HOPE has entered into standard MOUs,
- 21 amended MOUs or agreements to decline MOUs with 17 school
- 22 district. Right now, HOPE serves 2,150 students from
- 23 kindergarten through 12th grade. We have 29 learning
- 24 centers across 11 Colorado school districts. This year, in
- 25 2015-16, we had eight MOU agreements that were slated to



- 1 expire. We have been able to reach agreement on MOU
- 2 renewals with every Colorado District with an expiring
- 3 agreement except for -- for one.
- 4 Note that the final agreement with each
- 5 district varies though, and in some cases it was
- 6 substantially changed to reflect some of the needs and
- 7 questions and frankly concerns of the districts in which we
- 8 have MOUs. So HOPE has actually operated learning centers
- 9 and APS since the beginning, since 2005. In 2005, we had
- 10 two learning centers in Aurora Public Schools and they
- 11 served 85 students. In spring 2008, we entered into an
- 12 amended MOU and in spring 2011, we entered into an
- 13 agreement to decline.
- 14 From 2011 to 2016, we sent annual updates to
- 15 Aurora to let them know about what was happening at the
- 16 learning centers and their districts. And those updates
- 17 always included an open invitation for questions, comments
- 18 and any additional feedback. So this January, we began the
- 19 renewal process. We sent our annual update on January 14th
- 20 and basically gave the district a heads up that we were
- 21 going to be seeking -- that our MOU relationship was
- 22 expiring. I'm sorry. Is that better?
- MS. MAZANEC: Go on.
- MS. O'MARA: I apologize. Usually I talk too
- 25 loud and too fast. So -- so, in January, we submitted our



- 1 annual update to the Aurora School District Superintendent
- 2 and in February 12th, we submitted an agreement that was
- 3 identical -- pretty much identical in form to the prior
- 4 agreement. On February 25th, we received a memo from the
- 5 district stating that the district had some concerns and
- 6 they wanted to have some questions answered before the MOU
- 7 was renewed and probably some changes in that MOU.
- 8 In March, we met and the district requested
- 9 to select documents that were submitted. And on April 12th
- 10 -- despite back and forth emails, on April 12th, we had no
- 11 -- we had no additional meetings, no additional discussion
- 12 and we received a letter indicating that HOPE's request for
- 13 an agreement to decline would be recommended for refusal.
- 14 On April 22nd, we withdrew that request and submitted the
- 15 standard MOU. On May 17th, we presented at the school
- 16 Board and on June 7th, the Aurora Board unanimously passed
- 17 a resolution to decline our MOU. But to tell you a little
- 18 bit about HOPE and specifically the learning centers in
- 19 Aurora and the demographics.
- 20 Over the past six years, the demographics of
- 21 HOPE have drastically changed. Overall, our free and
- 22 reduced lunch rate has increased from 47 percent to 79
- 23 percent, and our English language learners have increased
- 24 from 12 percent to 43 percent, and our homeless students
- 25 have increased from 2 percent to 9 percent. Not unlike



- 1 what's happened in many of the urban districts in Colorado.
- 2 The demographics of Aurora Learning Centers aren't much
- 3 different with the exception of our second language
- 4 learners. 72 percent of the 438 students that attend
- 5 Aurora based Learning Centers are second language learners.
- 6 These are -- these families represent 14 different language
- 7 backgrounds but are primarily Spanish.
- 8 I would like to commend Aurora Learning
- 9 Centers because they have done an amazing job of supporting
- 10 families and supporting the mobility, and because of that,
- 11 the mobility of those students has significantly decreased.
- 12 As you will see, this has impacted their academic
- 13 achievement. So you can read our UIP strategies, but I
- 14 think what's most important about understanding our UIP, is
- 15 that we use our unified improvement plan to quide our
- 16 improvement planning and we engage all of our stakeholders
- 17 in that process.
- 18 And in the spring of 2015, HOPE applied to
- 19 be a part of the turnaround network to CDE and as part of
- 20 that, Mass Insight did an analysis. We used the Mass
- 21 Insight analysis and feedback to drive a lot of the
- 22 strategies for our UIP. And much of the documentation that
- 23 you have received ,documents the specific actions that HOPE
- 24 has achieved and implemented over the past year with regard



- 1 to our UIP. And with that, I'm going to ask Heidi Shaver
- 2 and Dr. Philbin to talk about our improvement efforts.
- 3 UNIDENTIFIED VOICE: (Inaudible).
- 4 MS. SHAVER: Okay. My name is Heidi Shaver.
- 5 I'm the Literacy Coordinator for HOPE Online. And prior to
- 6 coming to HOPE, I worked nationally as a Literacy
- 7 Consultant and School Improvement Consultant. Before that,
- 8 I worked in over a public schools for 15 years as an
- 9 elementary teacher and elementary principal as well. As
- 10 noted on this timeline, you can see that HOPE has over the
- 11 course of the last five years instituted multiple research-
- 12 based practices for improvement. Each of these have been
- 13 implemented and designed based upon previous efforts to
- 14 improve student achievement. We appreciate several of the
- 15 grants from CDE that has helped us move forward and
- 16 continues to help us.
- 17 As a result, we've been able to put offline
- 18 curriculum in place to work with our online curriculum, and
- 19 our professional development has supported staff in
- 20 implementing this curriculum with full fidelity. In
- 21 response to our changing population that you just heard
- 22 about, our Title Three Moneys have been used for staff
- 23 development on best practices to instruct English Language
- 24 Learners. The Title One Pilot awarded by the State Board
- 25 supports literacy including daily interventions at the



- 1 elementary level and targeted interventions at the middle
- 2 school and high school levels.
- 3 I'd reignite grant funds focused on
- 4 developing pedagogical and content knowledge for staff as
- 5 well as coaching techniques to help them to continue to
- 6 implement the strategies and techniques that they've
- 7 learned. Douglas County provided us with additional Title
- 8 Two funds to identifying coach mentors and teachers to set
- 9 up model classrooms and implement professional learning
- 10 communities. These professional learning communities have
- 11 -- have focused on developing content knowledge including
- 12 Math for our students who are not yet English proficient.
- 13 This year, HOPE has made significant
- 14 systemic changes including restructuring the administration
- 15 and a redesign of teacher evaluation, supervision, and
- 16 coaching by HOPE licensed principals. For the 2016-2017
- 17 school year, we've created a plan for reading and general
- 18 education teachers to be assigned to a single center with
- 19 content experts providing coaching to both HOPE teachers as
- 20 well as to mentors. As a result of our changes and
- 21 efforts, we are seeing positive achievement results.
- 22 (Inaudible) next data shows that HOPE --
- 23 CHAIRMAN DURHAM: Ms. Shaver your -- your
- 24 original 10 minutes is expired.
- MS. SHAVER: Okay.



- 1 CHAIRMAN DURHAM: So we'll proceed to Aurora
- 2 this time. Thank you.
- MS. SHAVER: Okay.
- 4 MR. EYRE: Thank you Mr. Chair, distinguished
- 5 Members of the Board. My name is Brandon Eyre. I'm the
- 6 legal counsel for Aurora Public Schools. With me today is
- 7 Dr. Lisa Esgarsica, who until recently was our Chief
- 8 Accountability and Research Officer. I believe starting
- 9 this week, she has moved to a new position as Executive --
- 10 Executive Director of CASE, but she has graciously agreed
- 11 to join me here today to explain more thoroughly the
- 12 current UIP and assessment portions of the argument.
- 13 I'm gonna defer about five minutes of my
- 14 time later in the argument for her to address those. As a
- 15 preliminary issue, we were happy in HOPE's reply brief to
- 16 see that they had acknowledged that as part of our best
- 17 interest analysis, APS does have the right to review all
- 18 relevant information, including academic performance.
- 19 However, they continue to make an argument that APS has
- 20 somehow acted in bad faith because we invited them to agree
- 21 to an extended review of their school or other centers.
- 22 You have to realize that at the time that
- 23 offer was made, we had already received and reviewed all of
- 24 the information that this Board currently has as part of
- 25 the appeal. That was a substantial amount of information.



- 1 The exception is, of course, the public comment that was
- 2 garnered through the public hearing process. When it was
- 3 made clear to us that HOPE did not want to enter into an
- 4 extended review to give us a better idea of their current
- 5 efforts and position, APS had no choice but to make a
- 6 decision based on the record we had before us. That's not
- 7 bad faith, that was our statutory obligation.
- 8 Now the primary issue in this appeal really
- 9 comes down to what role academic achievement will play in a
- 10 best interest analysis for a Multi District Online School.
- 11 HOPE's primary argument has been all along that APS was
- 12 unreasonable because it did not let parent approval trump
- 13 all other factors in the analysis. APS does appreciate the
- 14 fact that parent involvement is vital to educational
- 15 success. Well, that is exactly why we have worked so hard
- 16 to incorporate it into our own turn around work.
- 17 However, it is not the only factor. We have
- 18 to look at the organizational and academic factors as well.
- 19 I think our basic concerns can be summed up best in two
- 20 quotes that come from the May 2015 Mass Insight report.
- 21 The first one is found on page five of our response brief
- 22 and states, "The HOPE Centers offer parents a safe
- 23 nurturing environment that is comfortable for the largely
- 24 Hispanic immigrant student population. While students and
- 25 parents are happy to be enrolled in the center and teachers



- 1 say that they enjoy working in the centers, the centers
- 2 provide the students with low levels of instruction,
- 3 student engagement and learning."
- 4 A second quote comes from the same report,
- 5 is found on page 13 of our response brief quote, "While the
- 6 parents of HOPE students voluntarily enroll their students
- 7 at HOPE Learning Centers, most are unaware of the low
- 8 performance and other fiscal and operational implications
- 9 of HOPE. HOPE's decision to operate a bricks and mortar
- 10 model with virtual school funding has serious consequences
- 11 for students." Ultimately, it's this academic piece of the
- 12 equation that's really at issue here. This is not APS
- 13 thinking that we shouldn't replace parents decisions, or we
- 14 are better than parents in making decisions, but it is our
- 15 statutory obligation to look at all relevant facts, not
- 16 just one of them.
- 17 As I said before, this really does come down
- 18 to academic performance. If HOPE as it implies that parent
- 19 consent or enthusiasm trumps all other factors, there's
- 20 absolutely no doubt that they should win this appeal.
- 21 However, if academics play a substantial factor in the
- 22 determination and we think it does, then those need to be
- 23 seriously considered before a decision is made. Now, you
- 24 have the record and in our brief, we recite numerous
- 25 educational and administrative deficiencies.



- 1 These are encapsulated in the multiple
- 2 school performance frameworks, the State Review Panel
- 3 recommendations, the independent analysis, but probably
- 4 most succinctly presented again in the May 2015 Mass
- 5 Insight report. Specifically, they point out that HOPE has
- 6 deviated from its unique focus of online learning and
- 7 operates a traditional classroom-based instructional
- 8 program with online supports, which is little different
- 9 from a traditional district school. It does so with
- 10 unlicensed mentors with little to no educational
- 11 background, who deliver nearly all Tier I instruction.
- 12 These mentors are not trained to understand what a high
- 13 level instruction looks like and therefore cannot provide
- 14 it to the students.
- 15 Mass Insight points out that the online
- 16 focus is minimized to a level where they can retain their
- 17 online funding, but the use of technology is -- is not
- 18 unique or robust in any way. They note that students are
- 19 consistently not engaged. And they also note that there
- 20 are not sufficient resources for Special Education students
- 21 to the point that Special Education students are encouraged
- 22 not to attend HOPE. APS does applaud HOPE's effort and
- 23 desire to change the UIP process. However, we have to
- 24 assume that HOPE has tried to improve through the UIP



- 1 process for the past several years and has not seen the
- 2 growth that we need to see.
- 3 The current UIP as presented and HOPE's
- 4 refocuses on generic language of accountability and
- 5 improves Tier I instruction which it should be and that
- 6 should be the focus of all schools. However, we are
- 7 unaware, sorry. What the UIP does not appear to address is
- 8 it's deviation from the online and technological focus to
- 9 essentially traditional classroom overseen by mentors who
- 10 are not properly trained to provide that Tier I
- 11 instruction.
- 12 Now, HOPE does cite the State Review Panel
- 13 recommendations that reference the fact that HOPE does
- 14 desire to make changes and alludes that they have taken
- 15 first steps to make those changes. However, what HOPE
- 16 fails to mention is that that CDE recommendation also
- 17 states or also recommends that management be turned over to
- 18 a private or public entity due to the numerous concerns
- 19 that CDE has. The report recommends that the Charter Board
- 20 be replaced because they are unaware of current performance
- 21 and have failed to set high or clear expectations for the
- 22 centers.
- They advise retention of a management entity
- 24 to ensure consistent implementation of leadership practices
- 25 and evaluations. And probably most tellingly, they



- 1 actually recognize that closure of some learning centers
- 2 should be considered an option of HOPE, even though they do
- 3 not take the further step of saying that all centers should
- 4 be closed. To our knowledge, none of these recommendations
- 5 have been implemented by HOPE. Now, at this point, I wanna
- 6 turn the rest of my time over to Doctor Esgarsica, again to
- 7 address those UIP and current assessment issues.
- 8 DR. ESGARSICA: Thank you. Mr. Chair, thank
- 9 you. So I was asked to respond to Exhibits 10 and 15.
- 10 Exhibit 10 is -- talks about actions taken under the UIP's
- 11 major improvement strategies, 15 provides additional data
- 12 to consider outside of the school performance framework.
- 13 Now, in reviewing these documents, I was taken back to
- 14 about 15 years ago. To a time where districts reviewed
- 15 select information provided by schools and the districts
- 16 provided similar information to the Colorado Department of
- 17 Ed.
- 18 It was a subjective and frustrating process
- 19 that entailed making judgments when presented with
- 20 information chosen only to show a school or a program in
- 21 its best light. It's what we had for accreditation back
- 22 then. It was the process that we went through. Now, born
- 23 from that frustration was the accountability movement,
- 24 where a core of information could be gathered and used for
- 25 the purpose of judging a school's performance and



- 1 improvement. While our state framework may be flawed on
- 2 several levels, it does provide an objective process for
- 3 decision making particularly if it's paired with a
- 4 comprehensive audit, review of the school program.
- Now, using the SPF and the five years of SPF
- 6 in the turnaround network review completed on HOPE Online,
- 7 elementary, and middle school, we reviewed Exhibit 10. The
- 8 level of performance and the lack of growth over the past
- 9 five years should compel the schools to implement
- 10 strategies of a magnitude to create significant change.
- 11 Like those that were recommended in the -- turnaround
- 12 Network report, the ones that Mr. Eyre just listed for you.
- 13 What we saw in Exhibit 10 was a list of practices that
- 14 typically result in only incremental change. We did not
- 15 see actions in the magnitude of change expected and needed
- 16 for turnaround.
- 17 In exhibit 15, it starts with a description
- 18 of the intended model of the school and then it moves into
- 19 perception data with results similar to many schools data
- 20 that we have reviewed. It is the achievement data
- 21 presented that I'm going to tie back to my opening comment.
- 22 The reason for the school performance frameworks is to
- 23 provide a core, although not complete, but a core part and
- 24 information that can be used to judge a school's
- 25 performance in growth.



- 1 There is little evidence from the select --
- 2 select grades, subjects, and tests presented in Exhibit 15
- 3 that suggest the state assessment results from the spring
- 4 of 2016 will be significantly different than the past five
- 5 years, or that we'll end up with the school receiving an
- 6 improvement rating or better. We also did not assess this
- 7 presented data as sufficient for an appeal of the next
- 8 accreditation rating. Thus, we predict the elementary and
- 9 middle school of HOPE Online will move into year six of
- 10 turnaround. We do not see how this can be in the best
- 11 interest of students and their parents.
- 12 CHAIRMAN DURHAM: Thank you. Doctor,
- 13 summarily you have five minutes now for above.
- 14 UNIDENTIFIED VOICE: Can you hear me? APS's
- 15 response ignores current data and the changes made since
- 16 Mass Insight report that is driving the current data. And
- 17 because these two pieces of information are so important,
- 18 I'm gonna defer the rest of my time to go back to Dr.
- 19 Philbin and Ms. Shaver to explain to you why this matters
- 20 and why we are seeing changes since the Mass Insight report
- 21 on which they rely.
- 22 UNIDENTIFIED VOICE: Thank you. I do wanna
- 23 make sure that everybody understands that we've done quite
- 24 a bit of work this past year and the previous year to
- 25 ensure that we were addressing the concerns and we agreed



- 1 with Mass Insight report. We actually had those strategies
- 2 already in our UIP that we were addressing. I think it's
- 3 important to note that if you look at the slide up above
- 4 here that in looking at the grades K through three reading
- 5 assessments that our HOPE centers based on -- these are two
- 6 different assessments obviously, but we perform higher than
- 7 what you see with the Aurora in terms of the students that
- 8 are identified at grade level.
- 9 And we have also shown in the last two years
- 10 that we are well above average growth on the use of the
- 11 DIBELS. And I think that we appreciate the fact that we
- 12 got the ELA Tool Project. And that we also got the read
- 13 ignite gram. We believe that that's really helped support
- 14 this as well. The other thing that I think it's important
- 15 to note is that -- can you move that forward? Is that in
- 16 the past two in the past five years it's taken us that long
- 17 to implement a complete online and offline curriculum.
- 18 National research shows it takes at least three years to
- 19 develop one that is completely aligned.
- 20 Especially since we have new state
- 21 standards, we can't keep going back to the old data. We
- 22 have to move forward and look at the new one and rely in a
- 23 complete and comprehensive formative assessment system to
- 24 be able to determine our students making gains. In these
- 25 particular sites, what you see is the English Language Arts



- 1 results that we had from our acuity assessment results and
- 2 in the next slide what you see is the math results and they
- 3 are all showing gains from the spring in 2015 to the spring
- 4 of 2016.
- Now whether you take the cut to 40 percent
- 6 of points which is approaching or 50 percent of points
- 7 which is grade level and proficiency according to Acuity.
- 8 We made significant gains that we can show statistically on
- 9 those particular areas. And again I would say that it's
- 10 important to note that research shows it takes more than
- 11 two years typically to see impact when you begin to
- 12 implement a new curriculum. We did that in response to our
- 13 changing population that we had. So you can please refer
- 14 to the rest of your slides for the changes that you see in
- 15 the Aurora learning centers. They made significant gains
- 16 as well.
- 17 MR. BAUTISTA: My name is Michael Bautista
- 18 and I'm the Chair of the Board of Directors for HOPE. And
- 19 I'd like to read a statement from Douglas County School
- 20 District. On behalf of Douglas County School District, we
- 21 support HOPE's appeal and respectfully request that HOPE's
- 22 request to relief of the MOU be granted. DCSD has long
- 23 been a strong proponent of supporting the ability of
- 24 parents and students to find the learning environment that
- 25 best meets the unique needs of the individual student.



- 1 As HOPE's authorizer at the request of the
- 2 state review panel, DCSD analyzed the various options
- 3 available to the State Board and of the five year
- 4 accountability clock. Like the SRP, DCSD concluded that
- 5 closure of HOPE is not a reasonable option for HOPE
- 6 students and their families. DCSD submits that closure of
- 7 HOPE learning centers and APS is not an option either.
- 8 HOPE has made and continues to make necessary changes
- 9 designed to increase academic performance of the students
- 10 it serves including those in APS. DCSD has been an active
- 11 partner with HOPE in these changes following the state
- 12 review panel's research and recommendations DCSD worked
- 13 with HOPE as it developed and implemented changes in its
- 14 curriculum, attendance accountability assessments,
- 15 professional development and staffing structure.
- DCSD, a district that has received CDE's
- 17 highest reading of accredited with distinction fully
- 18 acknowledges that HOPE has not yet operate at the
- 19 performance level and that all Colorado students should
- 20 have access to quality educational programs so that each
- 21 student demonstrates academic gain and even with DCSD's
- 22 high performing schools, DCSD constantly analyzes what
- 23 additional changes can be made to further increase student
- 24 development. But as HOPE pointed out in its brief, the
- 25 data shows that the changes made by HOPE are making a



- 1 difference. DCSD takes its whole role as HOPE's authorizer
- very seriously and is fully committed to supporting HOPE in
- 3 its mission to provide a quality, academic alternative to
- 4 families in Colorado. While there is more work to be done,
- 5 the emerging data shows students are making academic gains.
- 6 For these reasons DCSD supports HOPE's appeal and its
- 7 request that MOU with APS be granted. Okay.
- 8 CHAIRMAN DURHAM: You're done. Okay. Yes,
- 9 Mr. Eyre, you have five minutes.
- MR. EYRE: We didn't use any time for
- 11 rebuttal, so no.
- 12 CHAIRMAN DURHAM: We cut you off at 10
- 13 minutes, so you have five minutes or you can't utilize
- 14 them.
- 15 MS. RANKIN: Part of the review when we look
- 16 at the data and you keep hearing about the data showing
- 17 growth. The part that is missing and was missing for us in
- 18 that analysis is a comparison to what. I can have students
- 19 growing a half of a year every single year and tell you
- 20 it's a statistically significant growth for students. But
- 21 that is not the growth that we want the year's growth
- 22 compared to other students. So you're gonna -- it's
- 23 outlined several -- in several areas -- several areas of
- 24 the brief where it says students are making gains. The
- 25 question is are they making significant enough gains that



- 1 this school will be able to demonstrate improvement in
- 2 their accreditation rating?
- 3 The data that they have provided does not
- 4 provide that direct evidence that says they expect to
- 5 increase to an approaching or to a meets on their growth
- 6 based on their assessment results. The assessment
- 7 companies that they -- that they note in there either --
- 8 whether it be the DIBELS or Acuity those companies do not
- 9 claim to be predictors of the state assessment nor do they
- 10 have growth models that equate to the state assessment.
- 11 Therefore, in part of our summary was the fact that yes,
- 12 students can make growth. Are they making adequate enough
- 13 growth?
- 14 And our determination at this point was know
- 15 the evidence was not clear, that they are going to receive
- 16 anything but a turnaround six years in and at that point
- 17 for the Aurora public schools, that does not make sense for
- 18 us to hold onto a center year six of turnaround. Thank
- 19 you.
- 20 CHAIRMAN DURHAM: Okay. All right. That
- 21 concludes the -- the public part of the hearing. We'll
- 22 move to Board discussion when we start with a motion. Ms.
- 23 Rankin do you have a motion?
- MS. RANKIN: I move to reverse the decision
- 25 of the local Board of Education, on the ground that it is -



- 1 it is in the best interests of the pupils. Parents have
- 2 got that in there. School district or community and to
- 3 enter into an MOU with HOPE online and direct the local
- 4 Board to enter into an MOU with HOPE within 30 days of
- 5 today's date.
- 6 CHAIRMAN DURHAM: You're second to that
- 7 motion. There's second, Ms. Mazanec. It's moved and
- 8 seconded discussion from the Board. Yeah, maybe that would
- 9 be a good way to do it. Yes, Dr. Schroeder -- Ms.
- 10 Scheffel? Okay you want to skip. Ms. Mazanec, do you want
- 11 to start?
- MS. MAZANEC: But we're not asking questions,
- 13 right?
- 14 CHAIRMAN DURHAM: If we do we're gonna have
- 15 to go back and forth, so keep in mind the time we have.
- MS. MAZANEC: I can start. Economically and
- 17 academically challenged students, have a lot of barriers.
- 18 And our schools across the state are trying to meet the
- 19 challenges of bringing those children to catching them up
- 20 and getting them to grade level. Sorry we have new
- 21 microphones and they -- we can hear you -- they don't.
- 22 Honestly. Okay. I think schools across the -- the state
- 23 are dealing with -- with many students facing these
- 24 challenges. I think APS is dealing with a lot of those
- 25 challenges and I think their performance ratings reflect



- 1 the challenges of students who are not able at this point
- 2 in time to do well on standardized tests which is a lot of
- 3 what our performance ratings are based on.
- 4 I don't think that those performance ratings
- 5 of any school necessarily reflect the hard work and
- 6 achievement happening in those schools. APS has a
- 7 significant number of these students. HOPE has almost
- 8 exclusively these kinds of students and the fact that --
- 9 that a school like HOPE might have a poor performance
- 10 rating, I think based on comparison when you have a parent
- 11 of a child who doesn't wanna go to school because they
- 12 don't feel safe or they've been bullied or they feel lost.
- 13 So we have to give these parents options.
- 14 They have to have an option and at this point in time I
- 15 cannot in good conscience close the door to this option for
- 16 these students. And I hope that HOPE and APS both are able
- 17 to move the needle forward in providing academic success
- 18 for these kids. But I cannot close the door for options
- 19 for these kids right now.
- 20 CHAIRMAN DURHAM: We just don't -- don't
- 21 allow public demonstrations. Dr. Flores.
- MS. RANKIN: Mr. Chair.
- 23 CHAIRMAN DURHAM: Yes.
- 24 MS. RANKIN: May I just read the motion one
- 25 more time? There was one other (inaudible).



- 1 CHAIRMAN DURHAM: Okay.
- MS. RANKIN: I move to reverse the decision
- 3 of the local Board of Education on the ground that it was
- 4 not contrary to the best interests of the pupils, parents,
- 5 school district or community and to enter into an MOU with
- 6 HOPE online and direct the local Board to enter into an MOU
- 7 with HOPE within 30 days of today's date.
- 8 MS. FLORES: Did you second it?
- 9 MS. MAZANEC: I do.
- 10 CHAIRMAN DURHAM: Still moved and seconded.
- 11 Yes.
- 12 MS. RANKIN: Is that the right language? Not
- 13 contrary (inaudible).
- 14 CHAIRMAN DURHAM: It didn't sound right to me
- 15 either.
- MS. RANKIN: I think it's the wrong language
- 17 myself.
- 18 MR. EYRE: On further review I think you're
- 19 right. I think we're in a double negative situation in
- 20 terms of the statutory language.
- 21 UNIDENTIFIED VOICE: So it should read that
- 22 it is contrary. Am I correct?
- MS. RANKIN: Excuse me. Could I have the
- 24 latest version? I now move to reverse the decision of the
- 25 local Board of Education on the ground that it was contrary



- 1 to the best interests of the parents, pupils, parents,
- 2 school district, or community and to enter into an MOU with
- 3 HOPE online and direct the local Board to enter into an MOU
- 4 with HOPE within 30 days of today's date.
- 5 CHAIRMAN DURHAM: Second still apply in this
- 6 Miss Mazanec?
- 7 MS. MAZANEC: Yes.
- 8 CHAIRMAN DURHAM: Thank you. All right.
- 9 Good. All right Dr. Flores.
- 10 MS. FLORES: Also, I -- I think that it takes
- 11 much longer than the five years to get any results
- 12 especially with hard to serve schools. And I think the
- 13 research shows that it should be possibly even as long as
- 14 10 years and you know I've said that I've said this before
- 15 that we just can't uproot students back and forth. And it
- 16 seems as if when I visited the center, it seemed that the
- 17 families and the people there were -- you know, were
- 18 wanting to too and liking the center.
- 19 I did see a couple of teachers who did say
- 20 that they were certified. We did have a discussion you
- 21 know over DIBELS and you know even if it's in Spanish I'm
- 22 not a great believer in -- in DIBELS. I think the DRA is
- 23 probably a better test and I know that the state doesn't go
- 24 along with that. But they did use DRA as well. So I -- I
- 25 -- I really do think that we need to give HOPE some more



- 1 time and we should not close HOPE at this point at this
- 2 time. Given the number I read, a lot of those letters that
- 3 were sent in for HOPE in support of HOPE. And I think we
- 4 need to take those into account. So I --
- 5 CHAIRMAN DURHAM: Thank you Dr. Flores. Ms.
- 6 Reagan would you like to be next?
- 7 MS. REAGAN: Yes. I have a -- a letter from
- 8 CDE from April 22nd and it was -- I believe presented at
- 9 the June meeting when Dr. (Inaudible) came before us with
- 10 the superintendent. Superintendent Munn and we discussed
- 11 the future of rural public schools and the advances and
- 12 changes that are going to be made there. When I look at
- 13 that in the transition, I'm not quite sure students that
- 14 are very comfortable where they are would do well in
- 15 further transition. So I -- I feel like what is the
- 16 alternative for these students? I believe where they are
- 17 right now is the best alternative for them and taking all
- 18 of that into consideration. Thank you.
- 19 MS. GOFF: Somewhat of a follow up to what
- 20 Joyce just said, I -- I tend to agree. At the same time,
- 21 part of the -- part of follow up and avoidance of
- 22 unnecessary transitioning involves having the same people
- 23 stay in the same place over time. I find it disturbing,
- 24 troubling, and maybe certainly for families but also for
- 25 the -- the school's planning purposes. If the attendance



- 1 is not steady, if there is not a group that consistently is
- 2 there to learn, I find it would be very difficult to -- to
- 3 measure -- to use your measurements to a satisfactory -- to
- 4 a way that -- that is satisfactory to those who -- who say
- 5 we don't know enough of, how -- how do we base this
- 6 learning on? Is it occurring or not?
- 7 That is -- that is an offshoot effect often
- 8 of -- of families who aren't moving guite a bit, and who
- 9 may have other choices to make on a not necessarily long-
- 10 term notice. But if -- if there is a way for the MOU to be
- 11 worked out that addresses that, and then have good learning
- 12 measures available to -- as the -- as the result of
- 13 addressing that issue. That's where I am today. I -- I
- 14 totally respect, admire her for a long time. What HOPE has
- 15 always attempted to do and speak to and address, but we get
- 16 down to the facts at -- at this level. And the fact is if
- 17 kids aren't there, they can't be taught. I -- I just find
- 18 that to be maybe your -- your focus with this. I do agree
- 19 that the memo deserves to be extended. I, you know, I
- 20 would leave it up to you all to -- to figure out what the
- 21 term of that is or whether how many years that involves,
- 22 whether it lines up with UIP planning or a -- a standard
- 23 three and -- or five year term of -- of contracts, MOU, and
- 24 so on. But I do -- I do want success for these kids and
- 25 these families, and I do think this is a good chance for



- 1 them with some, a little bit closer eye to the guidance
- 2 about what -- what that -- what leads up to that. And
- 3 that's just, it's where I am.
- 4 CHAIRMAN DURHAM: Thank you, Ms. Goff. No.
- 5 Okay. Yes, Dr. Schroeder?
- 6 MS. SCHROEDER: A couple of things, I'm
- 7 pretty concerned about who's responsible for what here. I
- 8 am pleased that there is such strong parents engagement. I
- 9 think that's an important measure. It's one that I think
- 10 all School Boards need to be observing and listening to,
- 11 but the fact that parents are comfortable there and kids
- 12 are comfortable there, means to me also that there's a high
- 13 level of trust that somebody is making sure that this is
- 14 also a highly academic program.
- 15 I'm trying to figure out, is that our job
- 16 right here at the table? Are we responsible to ensure that
- 17 this is in addition to being a welcoming community that
- 18 kids are also learning what they need to learn? Is the
- 19 responsibility of the Aurora School Board? Because the
- 20 citizens of Aurora, parents and many, many non-parents have
- 21 elected those folks to ensure that Aurora children get the
- 22 best education possible. Is the responsibility of the
- 23 Douglas County School Board? So I'm not really sure. We
- 24 probably have some kind of joint responsibility, which is
- 25 why you all are here.



- But I think it's very, very important, and I
- 2 don't think we should ignore it. So just because parents
- 3 feel great there, tells me that those parents are trusting
- 4 some of us to ensure the academics as well as their comfort
- 5 level. So that causes me to want to ensure that there is
- 6 some significant improvement for kids. I appreciate the
- 7 fact that the HOPE Organization is looking at the
- 8 evaluations they're getting and attempting to make some
- 9 changes, and they really have not had enough time to
- 10 implement those.
- 11 So at the same time, I wanna give kudos to
- 12 the Aurora Board for saying, "We're just not gonna
- 13 automatically renew this because the kids are not
- 14 thriving." I think we should recognize that maybe this is
- 15 the first school district that's actually said, "Hey, let's
- 16 look at what's happening for the kids." I'm a little
- 17 worried that that's what's happening, but I think it sets a
- 18 very good precedent. But how we move forward with that is
- 19 a challenge. There really was not enough time based on the
- 20 schedule that's been shared with us for there to be a
- 21 thoughtful conversation in this in a really objective
- 22 evaluation, so the timing was, I think a little bit weak.
- The other thing that I'm seeing here and
- 24 I've observed in some of the other -- some of the items
- 25 that I've been reading in the briefs is the fact that we're



- 1 kind of mixing up the turnaround issues with this
- 2 particular appeal. It is still gonna be the responsibility
- 3 of this Board to look at the turnaround schools. And
- 4 that's kind of something that you all got into for this,
- 5 but that's not quite the right time. So who knows what's
- 6 gonna be the recommendation for HOPE, given that it's got
- 7 some turnaround schools. I worry that we're mixing them
- 8 up, which is why I will support this motion, because I
- 9 don't think we're doing that turnaround work right now.
- 10 Who knows how that will come out?
- 11 The final thing that I have a concern -- I
- 12 have lots of concerns, but the final thing that I have a
- 13 concern about is this MOU. Because I just was given a
- 14 brief standard MOU, and it doesn't say very much. It
- 15 doesn't say how long, and it doesn't talk about some of the
- 16 modifications, et cetera. I think Ms. O'Mara, you said
- 17 that with your different districts, you've had some
- 18 specific provisions. Now, I'm not sure how to send you all
- 19 off to work for -- HOPE to work with Aurora without some
- 20 direction from us, as to what some of the things ought to
- 21 be in that MOU, in particular, the time span.
- 22 For charters, Mr. Dill, for charters, when
- 23 we've made a decision to remand back to the school
- 24 district, we've also had some direction from the Board
- 25 Members of some specific items that we wanna see. I don't



- 1 know if we have that option as a Board, or have you all
- 2 duke it out? I mean, this is new to us. We haven't done
- 3 this very much. So is this a matter of policy that we
- 4 decide to set that in fact, there is some direction from
- 5 the Board? Or are we just -- do we just throw it back to
- 6 the two groups and have them come to some agreement. And
- 7 if nothing is -- something is unsatisfactory, they come
- 8 back to us yet again? Tony?
- 9 MR. DILL: Mr. Chair. The -- the -- the
- 10 statute and regulations state that they will enter into a
- 11 Memorandum of Understanding using the standard MOU form.
- MS. FLORES: Is that the minutes?
- MR. DILL: That's -- that's all they say. So
- 14 I think you have to use that form. The statute in addition
- 15 says that the term shall be three years. Although I
- 16 suspect that the parties could mutually agree on changes to
- 17 that form, I don't think based on some of the law that's
- 18 been developed under the charter school cases that you
- 19 could direct specific provisions into it that go beyond
- 20 whatever is in the standard MOU.
- 21 CHAIRMAN DURHAM: I'm sorry. Would you
- 22 repeat that last, Mr. Dill, sir?
- MR. DILL: I don't believe that the State
- 24 Board could direct that there be specific provisions that
- 25 be inserted into the standards MOUs. The statute and regs



- 1 say it will be the standard MOU. I do however believe that
- 2 the parties could voluntarily agree to alter those terms.
- 3 However, I believe that should you remand it, HOPE online,
- 4 you'll be entitled to rely on the provisions of the
- 5 standard MOU.
- 6 MS. FLORES: How come a standard MOU doesn't
- 7 even have a timeline in it? Or did I misread that?
- 8 CHAIRMAN DURHAM: Dr. Anthes?
- 9 MS. ANTHES: Yes. Mr. Chair, I was just
- 10 reading the standard MOU. And Mr. Dill, number 12 on the
- 11 standard MOU does discuss the SB -- the State Board of
- 12 Education Action may revise, vacate, enhance or extend the
- 13 terms, is that something you could clarify for us?
- MR. DILL: Let me take a look.
- MS. ANTHES: Yeah.
- MR. DILL: Well, that's interesting. I did
- 17 not realize that was in the standard MOU form.
- 18 CHAIRMAN DURHAM: Okay. All right, this
- 19 perhaps give us some flexibility.
- MR. DILL: Yes, it states educate them --
- 21 CHAIRMAN DURHAM: Make sure if you are to
- 22 propose a three-year term as a modification to that
- 23 standard agreement?
- 24 UNIDENTIFIED VOICE: Yes. No more -- no more
- 25 than a three-year term.



- 1 CHAIRMAN DURHAM: So you would offer that as
- 2 an amendment to Ms. Rankin's motion to the -- to term be
- 3 for three years?
- 4 MS. FLORES: I -- I don't like that for --
- 5 UNIDENTIFIED VOICE: Well actually, that's in
- 6 the law.
- 7 CHAIRMAN DURHAM: Three years?
- 8 UNIDENTIFIED VOICE: I thought Tony just said
- 9 that's part.
- 10 CHAIRMAN DURHAM: I think that's in the
- 11 charter school.
- MS. FLORES: But I don't like the three-year
- 13 limit, is what I'm saying, and --
- 14 CHAIRMAN DURHAM: Perhaps for the sake of
- 15 clarity.
- MS. FLORES: This is standard three? The
- 17 standard is a three-year tops. It -- it's determinant,
- 18 right?
- 19 UNIDENTIFIED VOICE: That's what it says.
- 20 Commissioner Anthes, do you have a comment?
- 21 MS. ANTHES: I believe Mr. Dill was saying
- 22 that in this particular live MOU was for a three-year
- 23 review.
- MS. FLORES: Oh, I didn't catch that. I'm
- 25 sorry.



- 1 CHAIRMAN DURHAM: In this law for three years
- 2 or is it in the charter law?
- 3 UNIDENTIFIED VOICE: No, it's --
- 4 MS. ANTHES: It's in statute for the -- this
- 5 particular law. Yes.
- 6 MR. DILL: The statute in question is 22-
- 7 30.7-111-2, which says, "That the memorandum of
- 8 understanding entered into Board of School District to the
- 9 Multi-District Online School pursuit to provision of this
- 10 section shall be effective for three years."
- 11 CHAIRMAN DURHAM: Okay then. So -- so it
- 12 could be more, but it's certainly couldn't be less. So
- 13 alright. So yes.
- 14 MS. FLORES: I'd like to add something.
- 15 CHAIRMAN DURHAM: Dr. Flores?
- MS. FLORES: If it is a blended learning
- 17 program and it is six and a half hours, I -- I would like
- 18 to suggest that Art and Music and Physical Education, and I
- 19 know the center that I -- I went to observe, that was going
- 20 on, and I think it's so important for kids that they have,
- 21 you know, these classic and performing arts as well as
- 22 sports. And I suggest that, you know, this would really
- 23 round out a curricula.
- 24 CHAIRMAN DURHAM: Right. Yes, Dr. Scheffel?



- 1 MS. SCHEFFEL: I just wanted to say that I
- 2 appreciated all the parents and teachers and students that
- 3 have come today. Really appreciate the due diligence of
- 4 Aurora as well as the responsiveness of HOPE. And I was
- 5 looking at the data, I feel like things are moving in a
- 6 good direction, particularly early literacy data that show
- 7 some very encouraging scores. So I appreciate all the work
- 8 that you're doing. I just want to say thank you to
- 9 everybody for this great discussion. Thank you.
- 10 CHAIRMAN DURHAM: Thank you all. I'll --
- 11 I'll close (inaudible) in this chair. I spent the first
- 12 nine years of my private employment life as a General
- 13 Manager of a facility that served about 250,000 people a
- 14 year. Not all those customers were happy. I think when
- 15 you have 250,000, the odds are against you of keeping them
- 16 all happy. I learned early on in that nine years that the
- 17 smartest thing I could do when I had a dissatisfied
- 18 customer was to refund their money and send them on their
- 19 way.
- There were two reasons for that. One, that
- 21 customer's dissatisfaction, I did everything at least I
- 22 could to appease it. And at least, perhaps, turn that
- 23 customer -- that customer into someone who would not have a
- 24 lot of negative things to say about the facility.
- 25 Secondly, it allowed me to spend the rest of my try -- time



- 1 trying to improve the service to those customers that were
- 2 happy. And every time I see a school district that has
- 3 customers who are obviously unhappy and want to leave, I
- 4 think the energy that you spend in trying to make them stay
- 5 with you is (inaudible) spent.
- 6 And it's not in the best interests of the
- 7 people who wanna leave, and it's certainly not in the best
- 8 interest of the people who wanna stay who would be better
- 9 served by that time, effort, energy, and money being spent
- 10 in improving their service. I don't think there's any
- 11 significant difference between doing the business of
- 12 education or any other private business, and how you deal
- 13 with dissatisfied customers. You're -- you're better off
- 14 letting them seek satisfaction elsewhere. So I'm going to
- 15 vote for the motion. Ms. Burdsall, would you call the
- 16 vote?
- 17 MS. BURDSALL: Board Member Flores?
- MS. FLORES: Aye.
- 19 MS. BURDSALL: Board Member Goff?
- MS. GOFF: Aye.
- 21 MS. BURDSALL: Board Member Mazanec?
- MS. MAZANEC: Aye.
- MS. BURDSALL: Board Member Rankin?
- MS. FLORES: Aye.
- 25 MS. BURDSALL: Board Member Scheffel?



1	MS. SCHEFFEL: Yes.
2	MS. BURDSALL: Board Member Schroeder?
3	MS. SCHROEDER: Yes.
4	MS. BURDSALL: Chairman Durham?
5	CHAIRMAN DURHAM: Yes. The motions adopted
6	on a vote of seven to nothing. Thank you very much and
7	hope that the parties work cooperatively to work out what
8	remaining differences that you have. Okay. All right.
9	Okay, when we take about a 10 minute recess and we'll
10	reconvene. We have a couple of items left on the agenda.
11	UNIDENTIFIED VOICE: Thank you.
12	(Meeting adjourned)



25

1	CERTIFICATE
2	I, Kimberly C. McCright, Certified Vendor and
3	Notary, do hereby certify that the above-mentioned matter
4	occurred as hereinbefore set out.
5	I FURTHER CERTIFY THAT the proceedings of such
6	were reported by me or under my supervision, later reduced
7	to typewritten form under my supervision and control and
8	that the foregoing pages are a full, true and correct
9	transcription of the original notes.
LO	IN WITNESS WHEREOF, I have hereunto set my hand
l1	and seal this 25th day of October, 2018.
12	
L3	/s/ Kimberly C. McCright
L4	Kimberly C. McCright
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