

Colorado Refugee Services Program (CRSP)

Employment, Training and ESL

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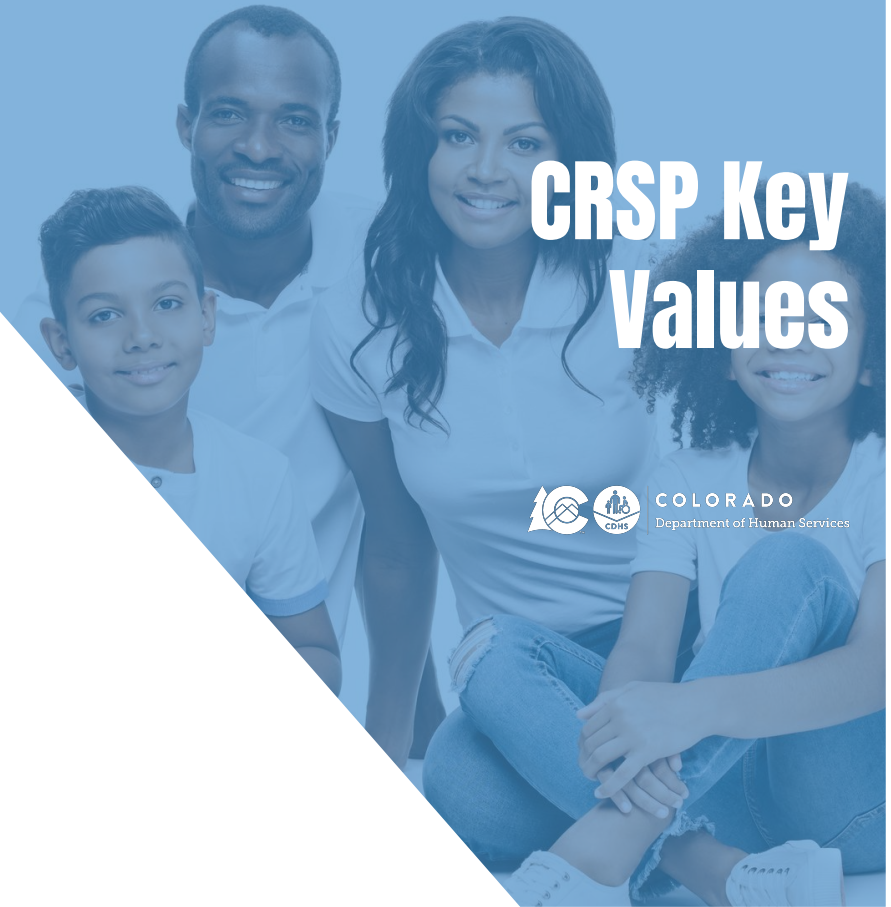
- Deliver services that are **elegant, effective and efficient**, because we hold ourselves accountable for being **client-centered, outcome-focused and cost leveraged**;
- Utilize a **holistic** approach to refugee resettlement, because we recognize the complexity for refugees individually to rebuild their lives;
-  **Coordinate services and programs** that support refugees and the larger receiving community working together because we acknowledge that **refugee integration is a two-way street**; and
- Build the **social capital** necessary to enhance a **welcoming environment** for refugees, because we value the assets that everyone contributes to the community.

-CRSP State Plan, FY24

CRSP Key Values



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Who do we serve?

ORR Eligible populations within 5 years of date of eligibility:

- Refugees
- Asylees
- Special Immigrant Visa holders
- Humanitarian Parolees (Afghan, Ukrainian)
- Cuban-Haitian Entrants
- Victims of Trafficking, Certain Amerasians, URM



Statistics

New Arrivals (Oct 1, 2022 - Sept 30, 2023): **4,918**

Average Hourly Wage: **\$18.12**

Top Industries: **Service (44%), Production/Transportation/Warehouse (32%), Sales/Office (11%)**

Refugee Services in Colorado



There are many programs and services in Colorado to support refugees and others with an Office of Refugee Resettlement (ORR) eligible status to rebuild their lives here. Learn which immigration statuses can access services here:

acf.hhs.gov/orr/programs/refugees/factsheets

Services

All resettlement agencies offer similar services, including, but not limited to:



CASE MANAGEMENT

- Individual needs assessment
- Support applying for public assistance
- Referral to additional services
- Help applying for certain documents



HEALTH

- Health screening and immunizations
- Connection to primary care providers
- Help applying for Medicaid and other health insurance programs
- Mental health screening and referrals



EMPLOYMENT and ESL

- Job readiness training
- Employment placement
- Career advancement support, including training
- English language classes



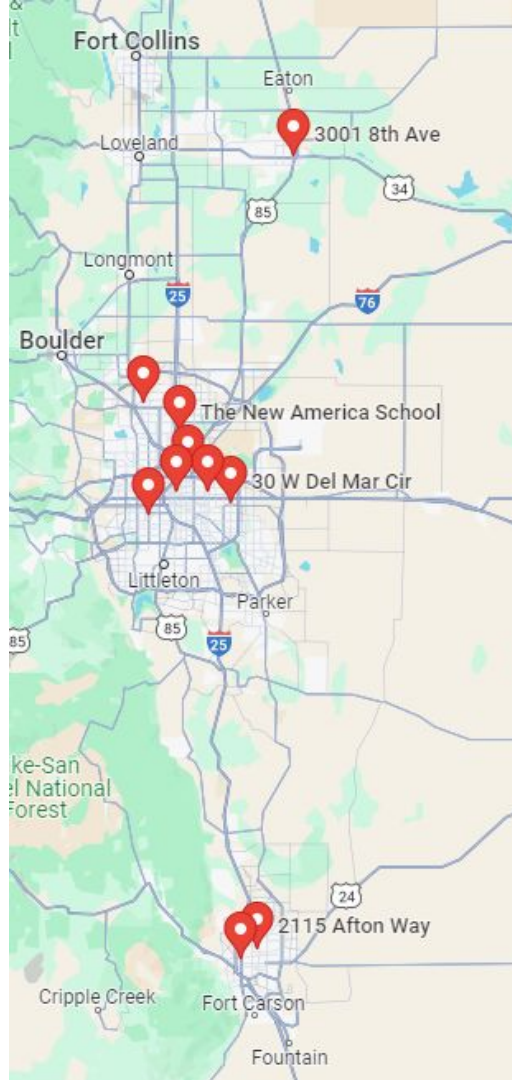
INCOME and FAMILY SUPPORTS

- Enrollment into programs that provide cash assistance
- Financial literacy education
- Programs for older adults
- Youth programs

Resettlement Agencies:

- [African Community Center](#)
- [International Rescue Committee](#)
- [Lutheran Family Services Rocky Mountains \(North, South, Denver\)](#)

ESL



- 7 [local ESL providers](#) to offer a variety of English language learning opportunities.

Northern Colorado

- [Immigrant and Refugee Center of Northern Colorado](#)

Metro Denver

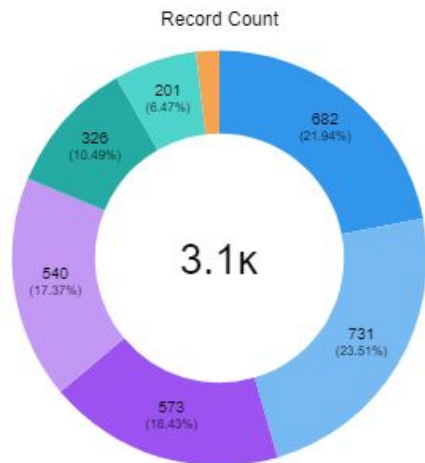
- [Emily Griffith Technical College](#)
- [Focus Points Family Resource Center](#)
- [Jefferson County Public Schools Family Literacy Program](#)
- [Spring Institute for Intercultural Learning](#)
- [Coal Creek Adult Education](#)

Colorado Springs

- [District 11 English as a Second Language](#)

- **Career Readiness ESL:** Focus on job preparation, industry vocabulary, job search skills, etc.
- **Total served since Oct 1, 2023:** 1,303
- **Goal:** 50% arrived within the past year

ESL Level



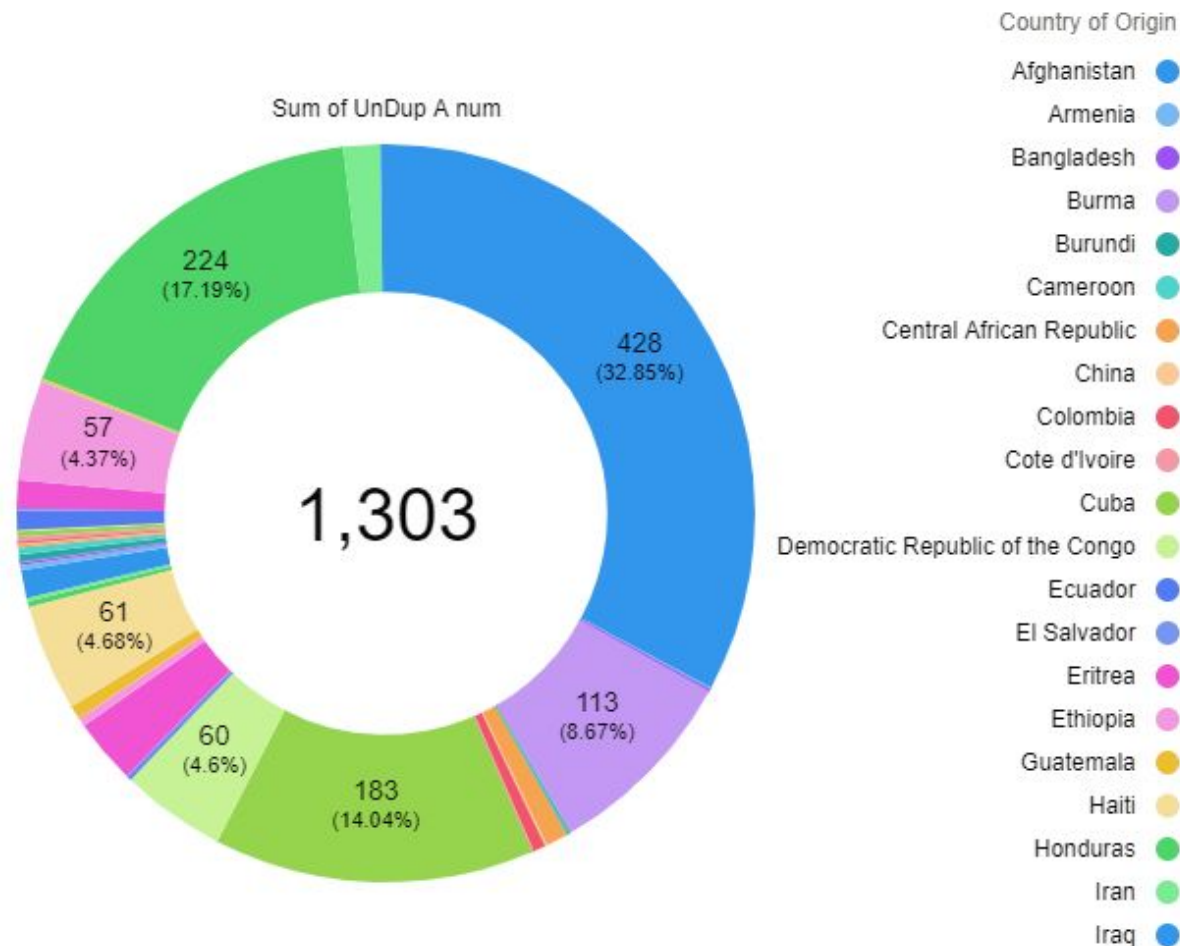
Level

- Level 0
- Level 1
- Level 2
- Level 3
- Level 4
- Level 5
- Level 6



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Country of Origin



Challenges and Opportunities

- Lack of formal education, literacy (including native language)
- Need for employment - short timeline
- Transportation and childcare
- Literacy level assessment tools
- Training/professional development
- Referrals and coordination of enrollment
- Digital literacy
- Community integration

Questions?

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