

Date: 11/27/2018

Subject: \*DTC\* - Technology Update 11/27/2018

Contact: Collin Bonner, [Bonner\\_C@cde.state.co.us](mailto:Bonner_C@cde.state.co.us)

Dear District Technology Coordinator:

This technology update contains information related to the following topics:

- CMAS: TestNav Desktop App Update
- CMAS: TestNav on Unmanaged Devices
- CMAS: 2019 TestNav Site Readiness Pearson TestNav Technical Training
- ACCESS: Updated MacOS Version of DRC INSIGHT Secure Browser to Support Speaking Tests
- DLM: Update to Whitelisting for Chromebooks

<b>CMAS: TestNav Desktop App Update</b>	<p>On November 20, Pearson plans to push an automatic update to the <b>TestNav</b> desktop app that includes improved safeguards for Saved Response Files (SRFs). Customers using the <b>TestNav</b> desktop app (from <a href="http://download.testnav.com">download.testnav.com</a> or the Microsoft Windows 10 Store) will benefit from these safeguards in the event that a student loses Internet connectivity during testing.</p> <p>This update affects only the TestNav desktop app, <i>not TestNav for Android, Chrome, or iOS.</i></p> <p>TestNav will update automatically when it is restarted after November 20. No other action is required.</p>
<b>CMAS: TestNav on Unmanaged Devices</b>	<p>Unmanaged Chromebooks/Chromeboxes purchased in 2017 and later will not run in kiosk mode. If your Chromebook, Chromebase, or Chromebox is from 2017 or later, it must be managed by an administrator in order to function in kiosk mode. Visit <a href="#">Google Support</a> for more information.</p>
<b>CMAS: TestNav Site Readiness Pearson TestNav Technical Training</b>	<p>CDE has scheduled the 2018-19 DTC Site Readiness Pearson TestNav Technical Training Webinar for <b>Thursday, December 13, 2018 from 12:45 p.m. – 2:00 p.m.</b></p> <p>CDE asks that districts make arrangements to share one connection per district if they wish to have multiple participants. This will help CDE ensure that the 100 participant session limit is not exceeded. A recording will be made available for individuals who are unable to attend the live session. Go to <a href="https://www.surveymonkey.com/r/5BNCGLT">https://www.surveymonkey.com/r/5BNCGLT</a> to register.</p> <p>On December 12, registered participants will receive an email confirmation with a web link, phone number, and complete instructions on how to join the webinar.</p>
<b>ACCESS: Updated MacOS Version of DRC INSIGHT Secure</b>	<p>DRC and Apple have identified an issue with the latest release of MacOS 10.14.x (Mojave) that affects the microphone access that is required for Speaking tests for ACCESS for ELLs Online and the WIDA Screener Online.</p>

<p><b>Browser to Support Speaking Tests</b></p>	<p>This affects Mac devices for both ACCESS for ELLs Online and WIDA Screener Online. The other devices and operating systems listed on the <b><i>Supported System Requirements for ACCESS for ELLs and Screener Oct 2018 - Feb 2019</i></b> are not impacted.</p> <p>Currently, Apple is working on a permanent solution to this issue. In the interim, DRC is providing an updated version of DRC INSIGHT Secure Browser (9.1.0) that will need to be installed/updated on Mac devices prior to any WIDA ACCESS for ELLs or Screener testing on these devices. The updated version of the DRC INSIGHT Secure Browser for Mac devices became available for download on WIDA AMS on <b>Tuesday, November 20, 2018</b>.</p> <p>If DRC INSIGHT is already installed on a Mac device and <i>Enable Auto Updates</i> is turned on, the Mac device will prompt for an update upon launch and apps will update automatically. Please note, they will only auto update if COS configuration is marked to do so in the device toolkit.</p> <p>A Tech Bulletin outlining update instructions is available on <b>WIDA AMS/All Applications/General Information/Documents</b> for your reference.</p>
<p><b>DLM: Update to Whitelisting for Chromebooks</b></p>	<p>Some users of older versions of Chromebooks reported encountering white screens or pages not fully loading while administering testlets in Kite® Student Portal. The problem can be rectified either by having the student use a newer Chromebook if available, or by having test administrators add the two domains below to their whitelist on those devices.</p> <ul style="list-style-type: none"> <li>• *.googlevideo.com</li> <li>• ssl.google-analytics.com/*</li> </ul> <p>Dynamic Learning Maps® (DLM®) has updated its whitelist to include these two additional domains.</p>

Previous CDE Technology updates can be viewed at <http://www.cde.state.co.us/assessment/announcements>.

If you have any questions, please contact Collin Bonner at [Bonner\\_C@cde.state.co.us](mailto:Bonner_C@cde.state.co.us).

Thank you,  
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