Date: 09/18/2017

Subject:  \*DTC\* - Technology Update 09/18/2017

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Dear District Technology Coordinator:

This technology update contains information related to the following topics:

* CMAS: 2017-18 DTC Kick-Off Webinar
* CMAS: 2017-18 Regional DTC Meeting Survey
* CMAS: Proctor Cache Software Update 2017-18
* CMAS: TestNav Google Chrome OS Update
* CMAS: TN Configuration and Save Locations
* ACCESS: INSIGHT secure browser 8.0 and Testing Site Manager 9.2
* ACCESS: Device Toolkit Enhancement
* ACCESS: Technology Webinars
* ACCESS: DRC System Status webpage

**2017-18 DTC Kick-Off Webinar**

The 2017-18 DTC Kick-Off Webinar is scheduled for **Thursday, October 12th, 2017 from 12:45 p.m. – 2:00 p.m.** CDE asks that districts make arrangements to share one connection per district if they wish to have multiple participants. This will help CDE ensure that the 200 participant session limit is not exceeded. A recording will be made available for individuals who are unable to attend the live session. Go to <https://www.surveymonkey.com/r/H5PJVFY> to register.

**2017-18 Regional DTC Meeting Survey**

CDE is exploring holding Regional DTC Meetings where District Technology Coordinators can gather to receive in-depth training from  Pearson's technical staff and have opportunities to share solutions that district teams have created to support online assessment. Please complete this [brief survey](https://www.surveymonkey.com/r/H59HC9F) to help us with our planning.

**Proctor Cache Software Update Version 2017.16**

There is a new version of Proctor Caching available on [download.testnav.com](http://download.testnav.com/). The new version number is 2017.16. Last year’s proctor caching software is version 2016.9. This is the only version update of Proctor Caching for the 2017-18 Administration. CDE recommends that Districts/Schools update to the new version of Proctor Caching for the spring 2018 CMAS Administration.  The 2017.16 installer is available via [download.testnav.com](http://download.testnav.com/). The new proctor caching v 2017.16 features the following updates:

* Supports changes made in TestNav 8.9 to better handle republished content.  With the new version of proctor caching, the form will only appear once in the content list, and new content will not be placed in the "was not preloaded" folder.
* Removed the Reload button from proctor caching. To download the latest version of a test form that has been republished in TestNav 8.9, you will need to precache again. When the first student requests a form that has not been precached, proctor caching version 2017.16 will download the updated form and make that copy of the form available on the proctor cache. Precaching again is preferred over first-student caching of content and will deliver an optimized test experience.
* Updated the Refresh button to only pull test content that failed to load successfully.
* Fixed an issue where the proctor caching password was displayed on the error page when invalid XML was precached.
* Updated the code-signing certificate for proctor caching installers.

**TestNav Google Chrome OS Update**

Pearson has released TestNav Chrome OS Patch version 1.6.91. The patch addresses the issue in which the TestNav loading screen froze upon opening the Chromebook App. The recommended solution for this issue was to “power-wash” the Chromebook. Pearson has been working with Google since May 2017 to address this matter. This patch will prevent future occurrences of the issue.

**TestNav Configuration and Save Location Verification**

Pearson’s Early Warning System Added functionality to send a new TestNav login Error when primary and/or secondary save locations are corrupt/unwritable:

* Error Message 1003: Will appear upon TestNav login if the primary, or both Primary and Secondary Save Locations are invalid and the student only has option to “Exit Test”
* Error Message 1018 (new): Will now appear upon TestNav login, if ONLY the secondary save location is not valid. The student is given an error message that identifies the corrupt save location and presents student/proctor with options to Exit or Continue Testing

If the optional configuration identifier is used, the TestNav App Check can also confirm the availability and writability of the primary and secondary save location entered in the TestNav Configurations page of PearsonAccessnext prior to testing.

**INSIGHT secure browser 8.0 and Testing Site Manager 9.2**

The INSIGHT secure browser 8.0 and Testing Site Manager 9.2 was released on Wednesday, September 6th in the evening. This will cause all TSMs that are online with auto update turned on to be updated and the secure browser will automatically update when started. Please make plans to verify that they are working prior to student testing.

**Device Toolkit Enhancement**

In late August 2017, DRC enhanced the Device Toolkit, which is the interface used to manage and configure testing devices for WIDA Screener Online and ACCESS for ELLs 2.0 assessments. The [Device Toolkit Enhancements document](https://www.wida.us/assessment/TSM%20Device%20Toolkit%208.31.17.pdf) provides an overview of the changes and steps for using the new interface to configure your testing environment. In addition, WIDA and DRC have developed [a tutorial and quick demo](https://www.wida.us/DeviceToolkit.aspx) to support users. The enhancements will not impact existing org units in the Device Toolkit which can be used again for ACCESS testing this spring.

**ACCESS for ELLs 2.0 Technology Webinars**

* [Software Updates & Technology Readiness Checklist](https://wida1k.webex.com/wida1k/onstage/g.php?MTID=ee02b70237405d3407eb92d3580489b98)
  + **Thursday, September 28 from 1:00pm–2:00pm CT**
* [Technology Installations](https://wida1k.webex.com/wida1k/onstage/g.php?MTID=e066afaa37753101a6c76c98a7a757d7e)
  + **Thursday, October 5 from 1:00pm- 2:30pm CT**
* [Technology Coordinator Support for Test Administration](https://wida1k.webex.com/wida1k/onstage/g.php?MTID=e46fda4b4db3beb575685ae795626c244)
  + **Thursday, November 9 from 1:00pm–2:00pm CT**
* [Technology Troubleshooting](https://wida1k.webex.com/wida1k/onstage/g.php?MTID=eb1f5829c92c4bfdcba582c0f9c98e8de)
  + **Thursday, December 14 from 1:00pm–2:00pm CT**

The full List of ACCESS for ELLs 2.0 Webinars can be viewed [here](https://www.wida.us/assessment/access%202.0/documents/ACCESSWebinarCalendar.pdf).

**DRC System Status webpage**

[The DRC System Status webpage](http://status.drcedirect.com/WIDA) provides real-time updates on operations of WIDA AMS, INSIGHT, the Testing Site Manager, and Educator Scoring. New this year: DTCs can now subscribe to receive email updates when the status of any system changes. We encourage DTCs to take advantage of this feature and expedite their awareness of any service interruptions impacting ACCESS for ELLs 2.0.

Enter your email to subscribe to status updates. If you had last year’s webpage bookmarked, the URL has changed but will redirect. You may want to update your bookmark to the [new link](http://status.drcedirect.com/WIDA/).

Previous CDE Technology updates can be viewed at <http://www.cde.state.co.us/assessment/announcements>.

If you have any questions, please contact Collin Bonner at [Bonner\_C@cde.state.co.us](mailto:Bonner_C@cde.state.co.us).

Thank you,

Collin