

Date: 03/04/2019

Subject: *DTC* - CMAS Technology Update 03/04/2019

Contact: Collin Bonner, Bonner_C@cde.state.co.us

Dear District Technology Coordinator:

This CMAS technology update contains information related to the following topics:

- Proctor Caching
- TestNav Expected Behaviors
- TestNav Troubleshooting
- Pearson System Status Webpage
- TestNav support added for Chrome OS 72 and iOS 12.1.4

Proctor Caching

CMAS ELA and mathematics (grades 3 through 8) and high school science test content are available to cache beginning today, **Monday, March 4, 2019**. Requirements and directions on how to precache Test Content are found at <https://support.assessment.pearson.com/x/dRFgAQ>

TestNav Expected Behaviors

Pearson created a document, [TestNav Expected Behaviors](#), to help users who encounter behaviors in TestNav that are different than anticipated or appear to be working improperly, but are non-critical limitations or are actually working as designed.

DTC Troubleshooting: Top 5 TestNav Errors

Pearson and CDE created a document of the top five TestNav errors for Colorado during the 2018 CMAS administration. [DTC Troubleshooting: Top 5 TestNav Errors](#) identifies these errors and recommends possible solutions.

Pearson System Status Webpage

Pearson created a System Overview Dashboard for TestNav and PearsonAccess^{next} to monitor system status during the CMAS window. Use the System Overview Dashboard, available at <http://co-testnav.statshub.io/>, to monitor system status during online CMAS assessment administration.

TestNav support added for Chrome OS 72 and iOS 12.1.4

Pearson added TestNav support for Chrome OS 72 and iOS 12.1.4. *CDE recommends not accepting any Operating System updates during the CMAS window.* Pearson software requirements for secure testing are found on the [TestNav System Requirements](#) page.

If you have any questions, please contact Collin Bonner at Bonner_C@cde.state.co.us.

Thank you,
Collin

Collin Bonner
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