Date: April 22, 2014

To: District Assessment Coordinators and District Technology Coordinators

From: Pearson

RE: PearsonAccess Availability

District Assessment Coordinators and District Technology Coordinators,

Full access to PearsonAccess is expected to be fully restored tomorrow morning. We will continue to monitor availability throughout the day. All users should have access to test session management, including the ability to start test sessions and resume students for testing.  The current system status is posted at the following location: <http://www.cde.state.co.us/assessment/cmassystemstatus>.

If you are unable to log in to PearsonAccess to resume or start test sessions, please call the Pearson Help Desk and inform the agent that your issue needs to be escalated to the Program Team immediately for assistance.

If you need additional assistance, please contact the Pearson Help Desk at 1-888-687-4759or email us at COhelp@support.pearson.com.

Thank you.
Sincerely,

Pearson Colorado Program Team