DATE: April 14, 2014

TO: District Assessment Coordinators (DACs)

FROM: Pearson

RE: Required iOS Update

Dear ­District Assessment Coordinators,

Additional testing over the weekend indicated that there are some forms that are not navigating smoothly on iOS 6. This issue was successfully addressed when devices were updated to iOS 7.1. To minimize testing disruptions, schools using iPADs for testing should be sure that they are updated to **iOS 7.1**. Devices that are not updated may not allow students to complete testing. It is our understanding that this issue should have minimal impact across the state because most schools have already completed the iOS update.

To update your iOS systems on individual devices, follow the instructions below:

1. Navigate to “Settings.”
2. Under “General,” select “Software Updates.”
3. Select “Download and Install.”

If you manage your iPads through a mobile device management system, please follow your system’s process for updating multiple devices.

If you need additional assistance, please contact the Pearson Help Desk at 1-888-687-4759or email us at COhelp@support.pearson.com.

Thank you.

Sincerely,

Pearson Colorado Program Team